

HealthofCESOutcomesJul2018March2020

Last data refresh:
7/15/2020 3:18:26 PM Central Standard
Time



Report – General Notes

- Reports are through March 2020 (when the CES data standards and reports changed).
- The following data/reports are for the time period when the VI-SPDAT was being used.
- The data/reports reflect the data included in HMIS – recognizing that CES data quality has improved since the compilation of these reports.
- The following data sets have the filters frozen due to data privacy. Any set of responses under 5 cannot be shared due to data privacy concerns. We have tried to identify occurrences when a small number may make the data look out of scale.
- There are many options for filtering, but we chose to focus primarily on household type and race in these slides.
- Notes on each page are relevant to the most recent reporting period (April 2019 – March 2020)

Definition- Number of Referrals

- Number of Referrals by Date Range includes the number of referrals CES made to housing providers/programs.
 - The following slides were filtered on the most recent time period (April 2019 – March 2020).



Health of CES - Outcomes

Number of Referrals by Date Range

(From 7/1/2018 through 3/31/2020)



Outcome

All

Household Type

All

Race

All

Ethnicity

All

Chronic Index

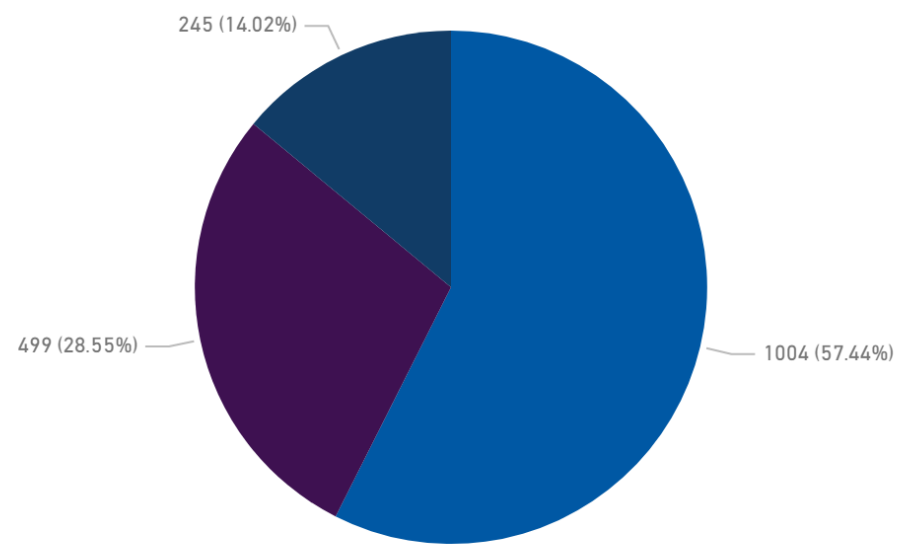
All

Select date range

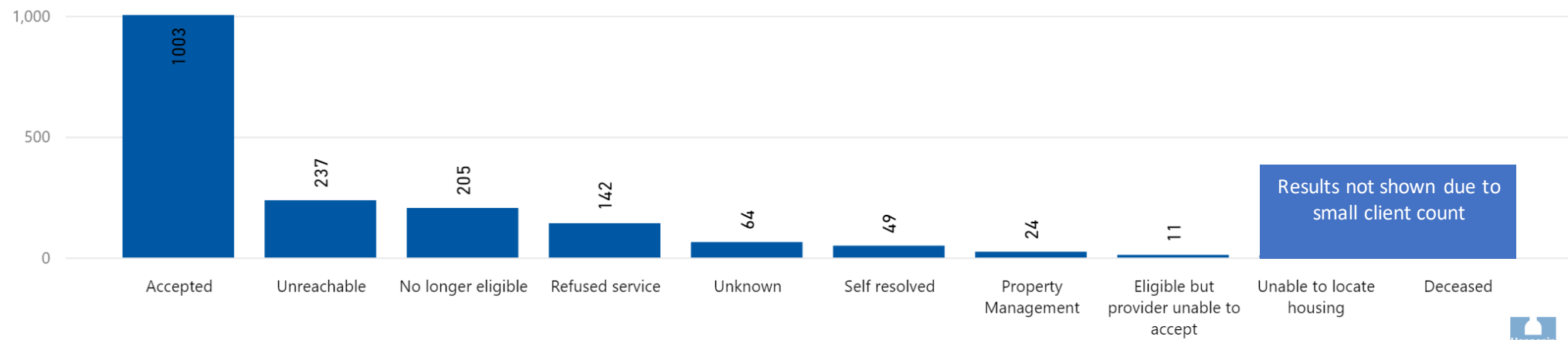
April 2019-March 2020

Reason	# of Referrals	% of Total
Accepted	1003	57.38%
Unreachable	237	13.56%
No longer eligible	205	11.73%
Refused service	142	8.12%
Unknown	64	3.66%
Self resolved	49	2.80%
Property Management	24	1.37%
Eligible but provider unable to accept	11	0.63%
Unable to locate housing	Results not shown due to small client count	
Deceased	Results not shown due to small client count	
Total	1748	100.00%

Referrals by Outcome ● Accepted ● Declined ● Canceled



Referrals by Reason



NOTES:
57% of CES referrals were accepted by housing providers





Health of CES - Outcomes

Number of Referrals by Date Range

(From 7/1/2018 through 3/31/2020)



Outcome

All

Household Type

Family

Race

All

Ethnicity

All

Chronic Index

All

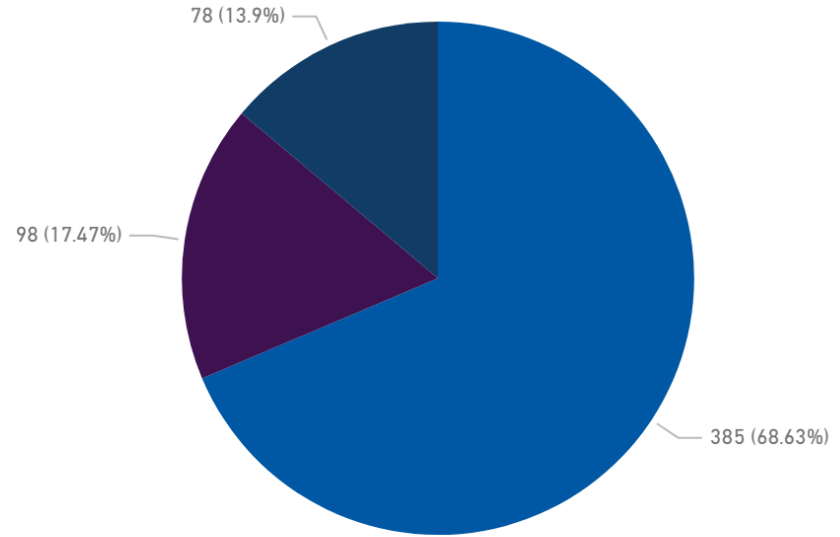
NOTES: Families had a higher percentage of "accepted" referrals than singles (next slide).

Select date range

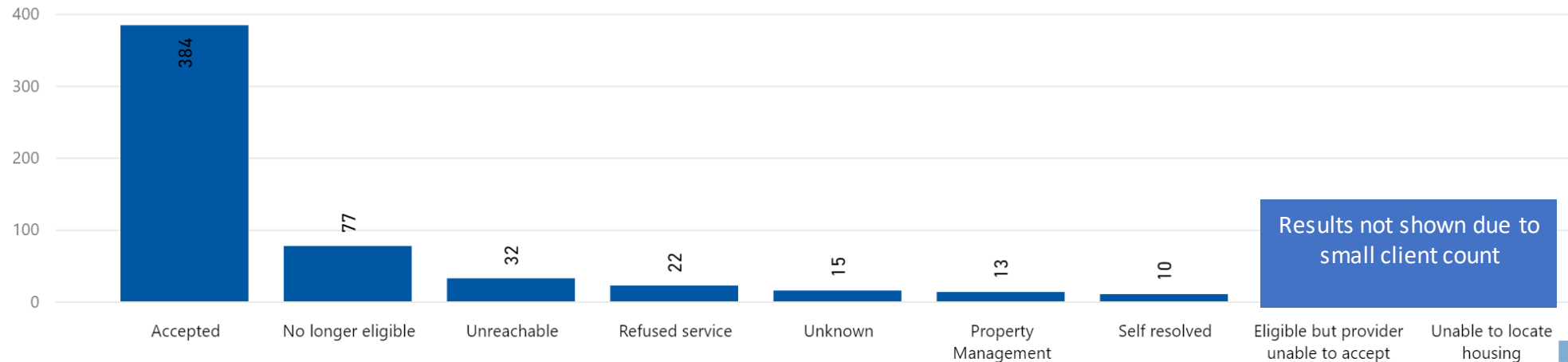
April 2019-March 2020

Reason	# of Referrals	% of Total
Accepted	384	68.45%
No longer eligible	77	13.73%
Unreachable	32	5.70%
Refused service	22	3.92%
Unknown	15	2.67%
Property Management	13	2.32%
Self resolved	10	1.78%
Eligible but provider unable to accept	Results not shown due to small client count	
Unable to locate housing	Results not shown due to small client count	
Total	561	100.00%

Referrals by Outcome ● Accepted ● Declined ● Canceled



Referrals by Reason





Health of CES - Outcomes

Number of Referrals by Date Range

(From 7/1/2018 through 3/31/2020)



Outcome

All

Household Type

Single

Race

All

Ethnicity

All

Chronic Index

All

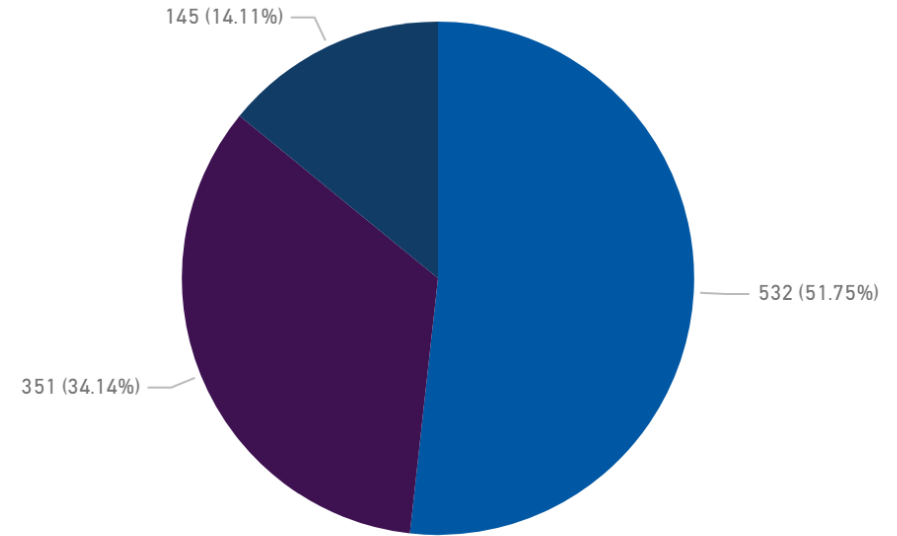
NOTES: Singles and families have a similar percentage "canceled" = 14%.

Select date range

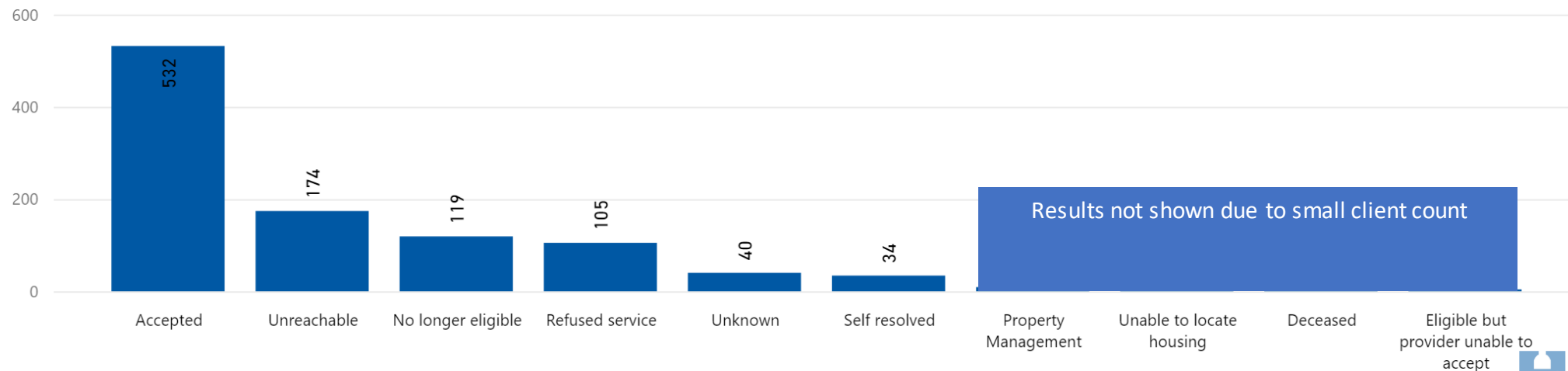
April 2019-March 2020

Reason	# of Referrals	% of Total
Accepted	532	51.75%
Unreachable	174	16.93%
No longer eligible	119	11.58%
Refused service	105	10.21%
Unknown	40	3.89%
Self resolved	34	3.31%
Property Management	Results not shown due to small client count	
Unable to locate housing	Results not shown due to small client count	
Deceased	Results not shown due to small client count	
Eligible but provider unable to accept	Results not shown due to small client count	
Total	1028	100.00%

Referrals by Outcome ● Accepted ● Declined ● Canceled



Referrals by Reason





Health of CES - Outcomes

Number of Referrals by Date Range

(From 7/1/2018 through 3/31/2020)



Outcome
All

Household Type
All

Race
Households of Color

Ethnicity
All

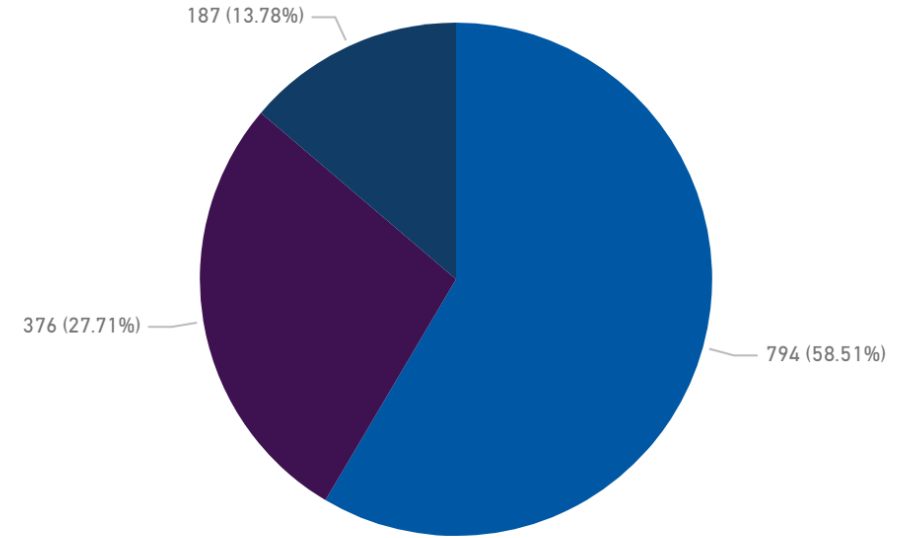
Chronic Index
All

Select date range

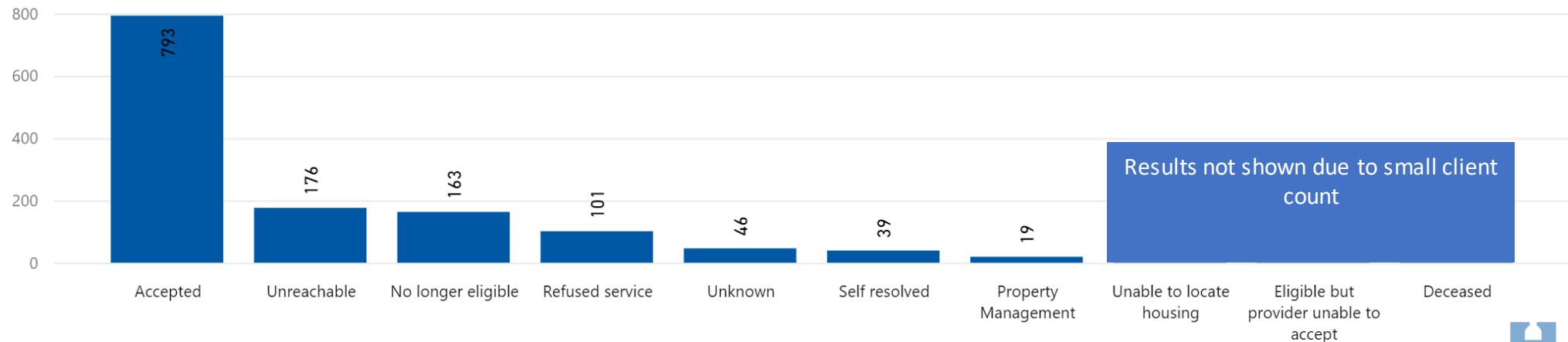
April 2019-March 2020

Reason	# of Referrals	% of Total
Accepted	793	58.44%
Unreachable	176	12.97%
No longer eligible	163	12.01%
Refused service	101	7.44%
Unknown	46	3.39%
Self resolved	39	2.87%
Property Management	19	1.40%
Unable to locate housing	Results not shown due to small client count	
Eligible but provider unable to accept	Results not shown due to small client count	
Deceased	Results not shown due to small client count	
Total	1357	100.00%

Referrals by Outcome ● Accepted ● Declined ● Canceled



Referrals by Reason



NOTES: Percentage of households "accepted" are similar between Households of Color (59%) and White households (57%).





Health of CES - Outcomes

Number of Referrals by Date Range

(From 7/1/2018 through 3/31/2020)



Outcome: All

Household Type: All

Race: **White Households**

Ethnicity: Non-Hispanic

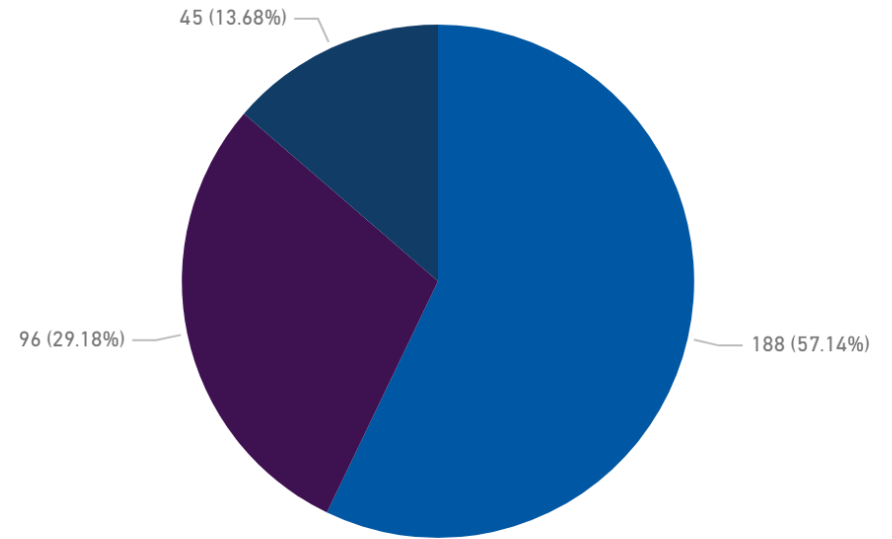
Chronic Index: All

Select date range

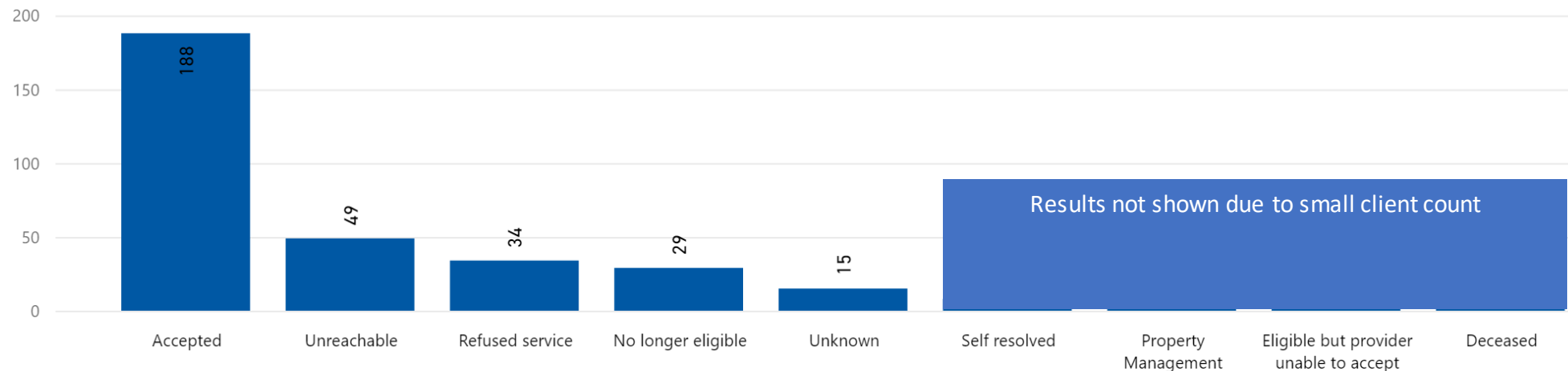
April 2019-March 2020

Reason	# of Referrals	% of Total
Accepted	188	57.14%
Unreachable	49	14.89%
Refused service	34	10.33%
No longer eligible	29	8.81%
Unknown	15	4.56%
Self resolved	Results not shown due to small client count	
Property Management	Results not shown due to small client count	
Eligible but provider unable to accept	Results not shown due to small client count	
Deceased	Results not shown due to small client count	
Total	329	100.00%

Referrals by Outcome ● Accepted ● Declined ● Canceled



Referrals by Reason



NOTES: Percentage of households declined and cancelled similar when comparing Households of Color (28%) and White (29%) households.



Definition – Number of Referrals

- Number of Referrals by Outcome includes the number of referrals CES made to housing providers/programs, sorted by referral outcome.
- Time periods reviewed are:
 - July 2018 – June 2019
 - October 2018 – September 2019
 - January 2019 – December 2019
 - April 2019 – March 23, 2020
- Accepted: The referral was accepted by the housing provider. This is the default status for referrals. Some of these referrals marked as accepted may later turn out to be declined or canceled. An accepted referral does not mean that the client ultimately moved into a housing unit.
- Declined: The referral was not successful, and the client was returned to the priority list to await another housing referral
- Canceled: The referral was not successful, and the client was removed from the priority list due to ineligibility or client request to be removed.



Health of CES - Outcomes

Number of Referrals by Outcome

(From 7/1/2018 through 3/31/2020)



Outcome

All

Household Type

All

Race

All

Ethnicity

All

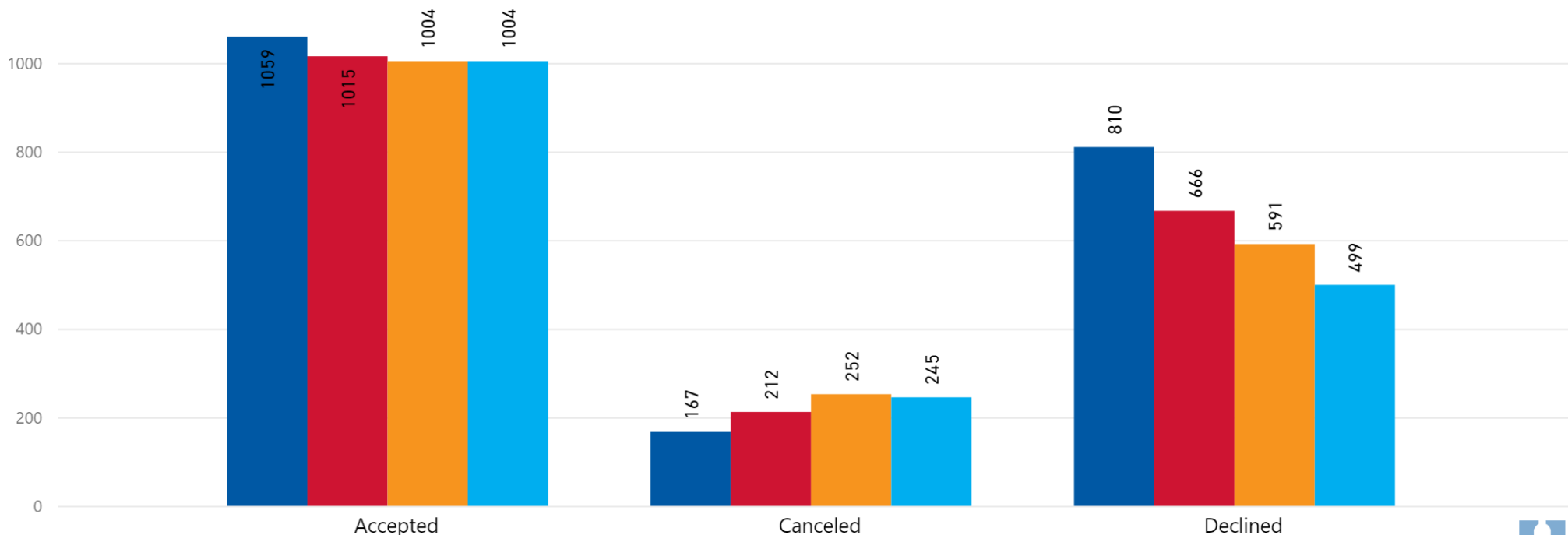
Chronic Index

All

Outcome	# Jul2018	% Jul2018	# Oct2018	% Oct2018	# Jan2019	% Jan2019	# Apr2019	% Apr2019
Accepted	1059	52.01%	1015	53.62%	1004	54.36%	1004	57.44%
Canceled	167	8.20%	212	11.20%	252	13.64%	245	14.02%
Declined	810	39.78%	666	35.18%	591	32.00%	499	28.55%
Total	2036	100.00%	1893	100.00%	1847	100.00%	1748	100.00%

Outcome	# Jul2018	% Jul2018	# Oct2018	% Oct2018	# Jan2019	% Jan2019	# Apr2019	% Apr2019
Accepted	1059	52.01%	1015	53.62%	1004	54.36%	1004	57.44%
Canceled	167	8.20%	212	11.20%	252	13.64%	245	14.02%
Declined	810	39.78%	666	35.18%	591	32.00%	499	28.55%
Total	2036	100.00%	1893	100.00%	1847	100.00%	1748	100.00%

● July 2018-June 2019
 ● Oct 2018-Sept 2019
 ● Jan 2019-Dec 2019
 ● April 2019-March 2020





Health of CES - Outcomes

Number of Referrals by Outcome

(From 7/1/2018 through 3/31/2020)



Outcome

All

Household Type

Family

Race

All

Ethnicity

All

Chronic Index

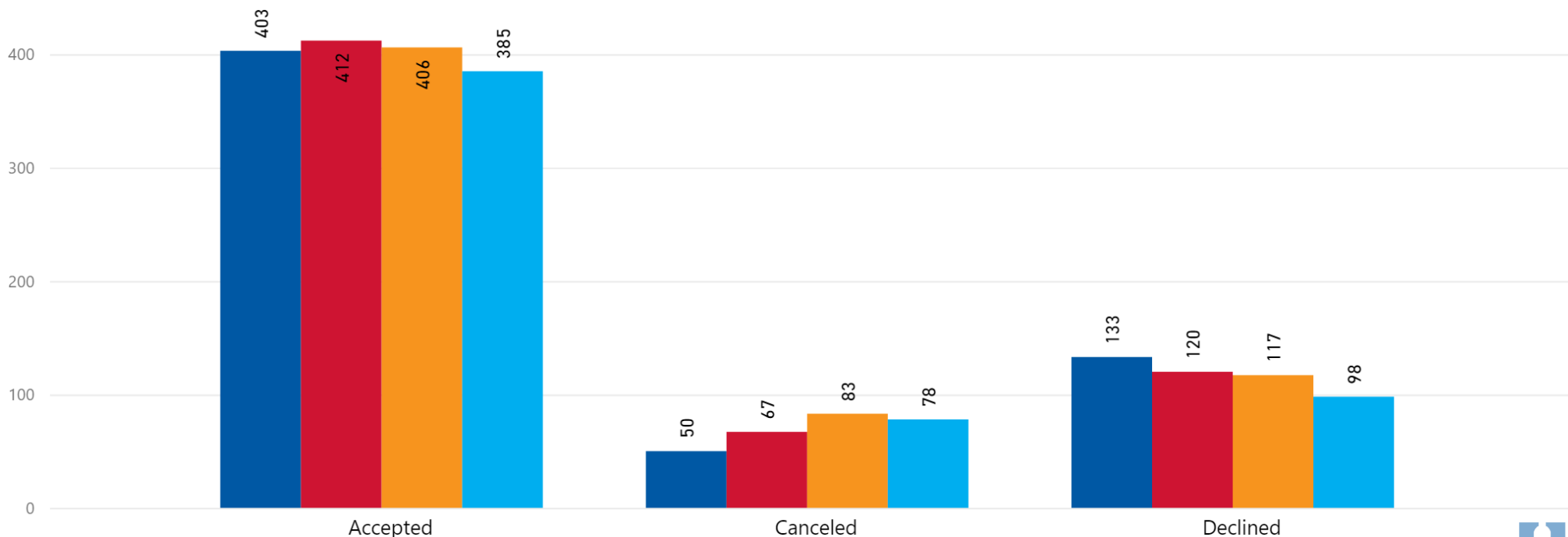
All

NOTES: Families (69%) had a higher percentage of accepted referrals than singles (next slide).

Outcome	# Jul2018	% Jul2018	# Oct2018	% Oct2018	# Jan2019	% Jan2019	# Apr2019	% Apr2019
Accepted	403	68.77%	412	68.78%	406	67.00%	385	68.63%
Canceled	50	8.53%	67	11.19%	83	13.70%	78	13.90%
Declined	133	22.70%	120	20.03%	117	19.31%	98	17.47%
Total	586	100.00%	599	100.00%	606	100.00%	561	100.00%

Outcome	# Jul2018	% Jul2018	# Oct2018	% Oct2018	# Jan2019	% Jan2019	# Apr2019	% Apr2019
Accepted	403	68.77%	412	68.78%	406	67.00%	385	68.63%
Canceled	50	8.53%	67	11.19%	83	13.70%	78	13.90%
Declined	133	22.70%	120	20.03%	117	19.31%	98	17.47%
Total	586	100.00%	599	100.00%	606	100.00%	561	100.00%

● July 2018-June 2019
 ● Oct 2018-Sept 2019
 ● Jan 2019-Dec 2019
 ● April 2019-March 2020





Health of CES - Outcomes

Number of Referrals by Outcome

(From 7/1/2018 through 3/31/2020)



Outcome

All

Household Type

Single

Race

All

Ethnicity

All

Chronic Index

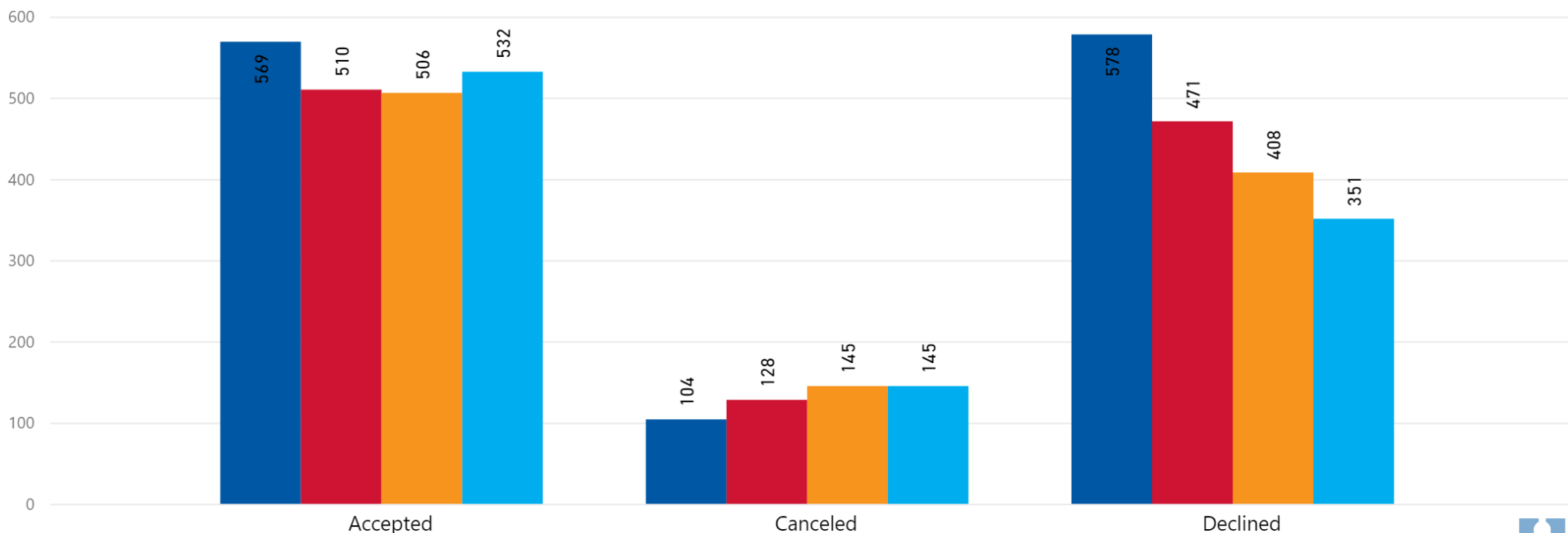
All

NOTES: Singles and families have a similar percentage canceled = 14%.

Outcome # Jul2018 % Jul2018 # Oct2018 % Oct2018 # Jan2019 % Jan2019 # Apr2019 % Apr2019

Outcome	# Jul2018	% Jul2018	# Oct2018	% Oct2018	# Jan2019	% Jan2019	# Apr2019	% Apr2019
Accepted	569	45.48%	510	45.99%	506	47.78%	532	51.75%
Canceled	104	8.31%	128	11.54%	145	13.69%	145	14.11%
Declined	578	46.20%	471	42.47%	408	38.53%	351	34.14%
Total	1251	100.00%	1109	100.00%	1059	100.00%	1028	100.00%

● July 2018-June 2019 ● Oct 2018-Sept 2019 ● Jan 2019-Dec 2019 ● April 2019-March 2020





Health of CES - Outcomes

Number of Referrals by Outcome

(From 7/1/2018 through 3/31/2020)



Outcome
All

Household Type
All

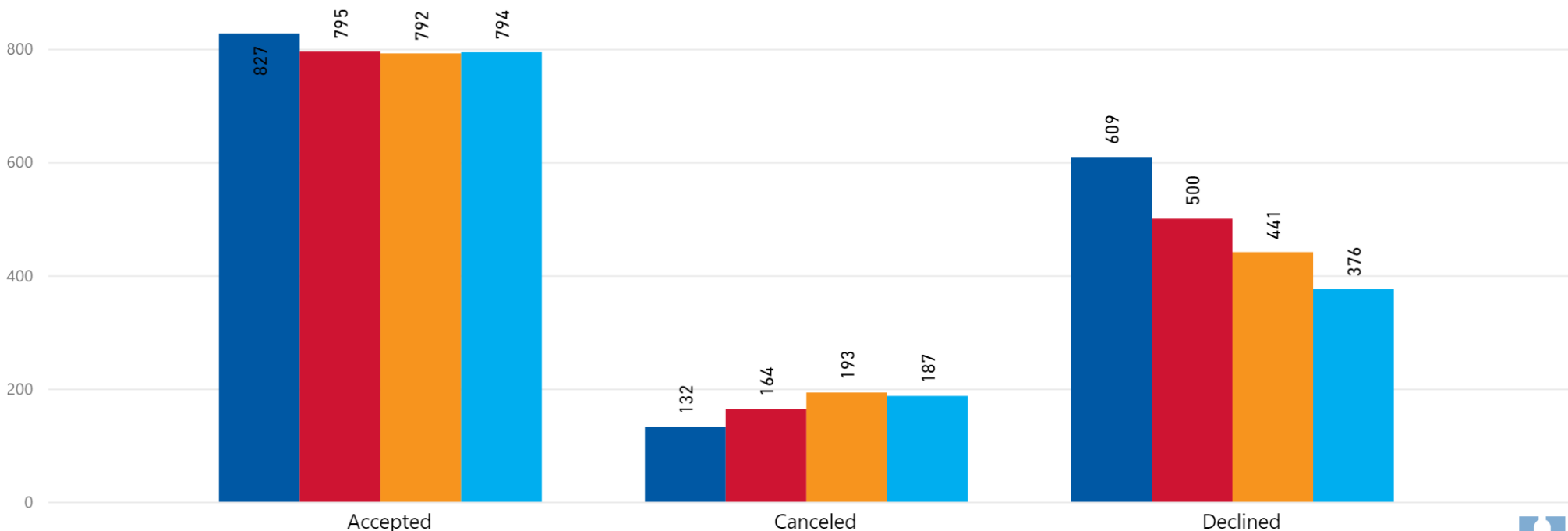
Race
Households of Color

Ethnicity
All

Chronic Index
All

Outcome	# Jul2018	% Jul2018	# Oct2018	% Oct2018	# Jan2019	% Jan2019	# Apr2019	% Apr2019
Accepted	827	52.74%	795	54.49%	792	55.54%	794	58.51%
Canceled	132	8.42%	164	11.24%	193	13.53%	187	13.78%
Declined	609	38.84%	500	34.27%	441	30.93%	376	27.71%
Total	1568	100.00%	1459	100.00%	1426	100.00%	1357	100.00%

● July 2018-June 2019
 ● Oct 2018-Sept 2019
 ● Jan 2019-Dec 2019
 ● April 2019-March 2020



NOTES: Percentage of accepted referrals are similar between Households of Color (59%) and White households (57%).





Health of CES - Outcomes

Number of Referrals by Outcome

(From 7/1/2018 through 3/31/2020)



Outcome

All

Household Type

All

Race

White

Ethnicity

Non-Hispanic

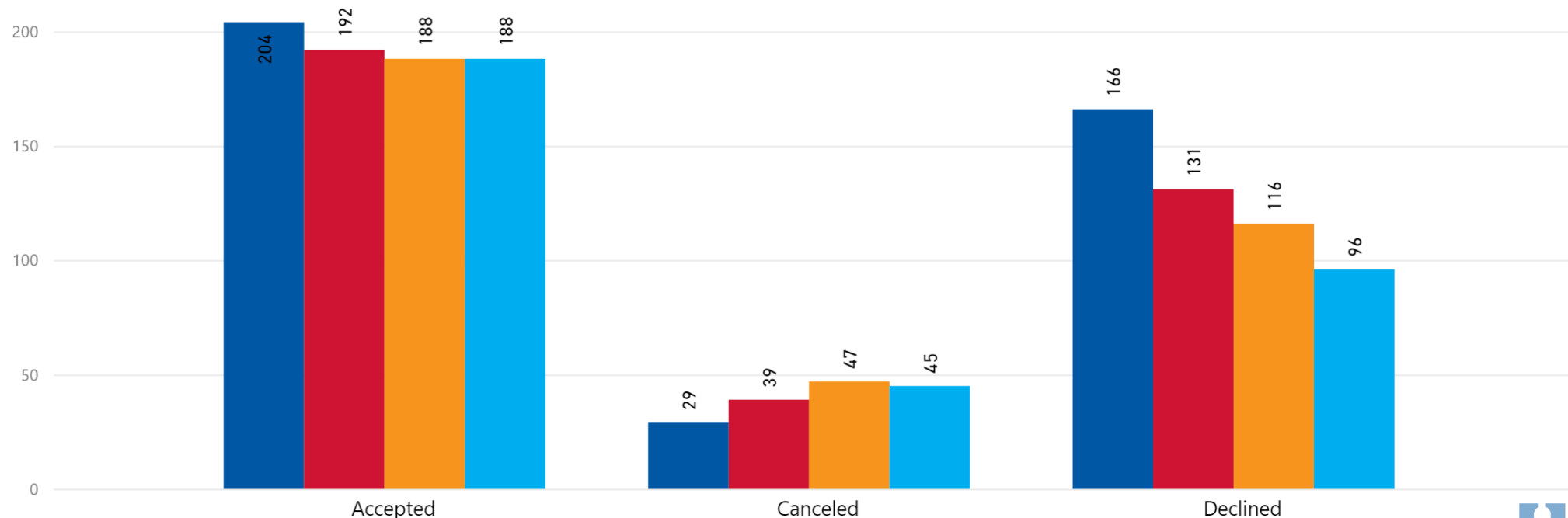
Chronic Index

All

NOTES: Percentage of referrals declined and cancelled are similar when comparing Households of Color and White households.

Outcome	# Jul2018	% Jul2018	# Oct2018	% Oct2018	# Jan2019	% Jan2019	# Apr2019	% Apr2019
Accepted	204	51.13%	192	53.04%	188	53.56%	188	57.14%
Canceled	29	7.27%	39	10.77%	47	13.39%	45	13.68%
Declined	166	41.60%	131	36.19%	116	33.05%	96	29.18%
Total	399	100.00%	362	100.00%	351	100.00%	329	100.00%

● July 2018-June 2019 ● Oct 2018-Sept 2019 ● Jan 2019-Dec 2019 ● April 2019-March 2020



Definition – Return to Homelessness

- The following slides report clients who exited to a permanent destination returned to homelessness (emergency shelter, street outreach, or transitional housing) within 180 days of exiting their HMIS-participating housing project.
- This data looks at households who exited an HMIS-participating project during 2019.
- Also included are clients who exited to permanent housing but who did not return within 180 days.
- CES Referred categories are limited to people who were referred through CES. Those clients listed as self-resolved were clients who exited an HMIS-participating housing project but were not housed through the CES process.



Health of CES - Outcomes

Return to Homelessness by Date Range

(From 7/1/2018 through 12/31/2019)



Exit Category

All

Household Type

All

Race

All

Ethnicity

All

Chronic Index

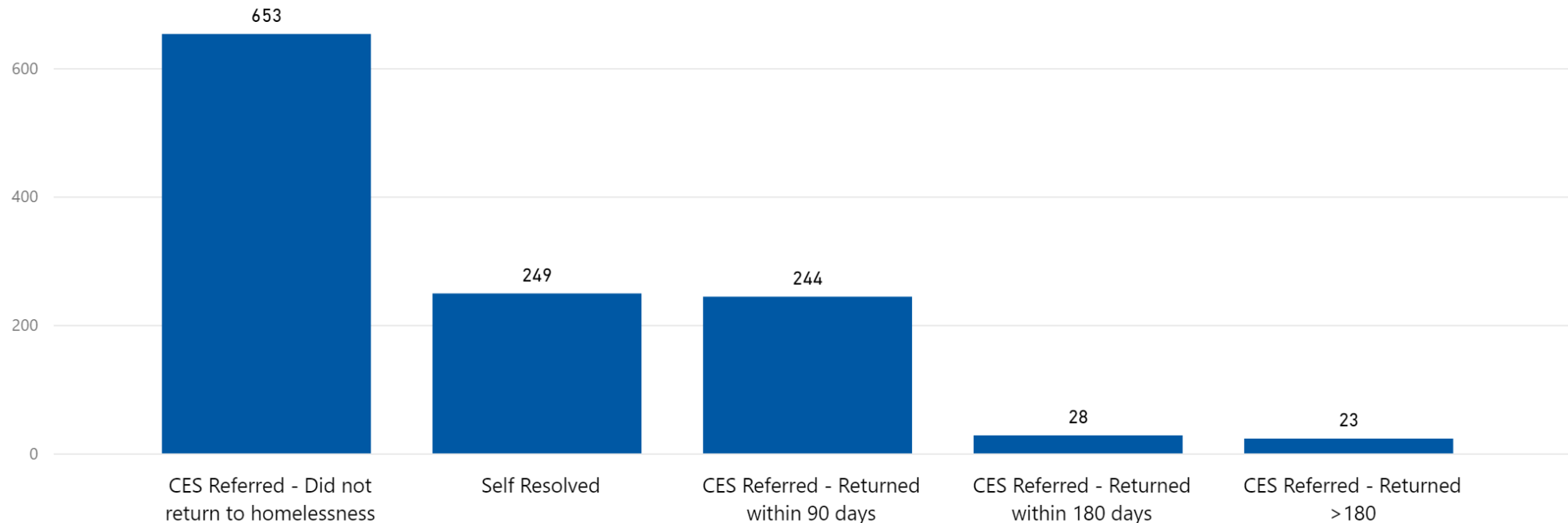
All

Select date range

- July 2018-June 2019
- Oct 2018-Sept 2019
- Jan 2019-Dec 2019

Outcome	# of Clients	% of Total
CES Referred - Did not return to homelessness	653	54.55%
Self Resolved	249	20.80%
CES Referred - Returned within 90 days	244	20.38%
CES Referred - Returned within 180 days	28	2.34%
CES Referred - Returned > 180	23	1.92%
Total	1197	100.00%

Number of Clients by Outcome



NOTES: 55% of HHs referred to housing programs through CES did not return to homelessness.





Health of CES - Outcomes

Return to Homelessness by Date Range

(From 7/1/2018 through 12/31/2019)



Exit Category

All

Household Type

Family

Race

All

Ethnicity

All

Chronic Index

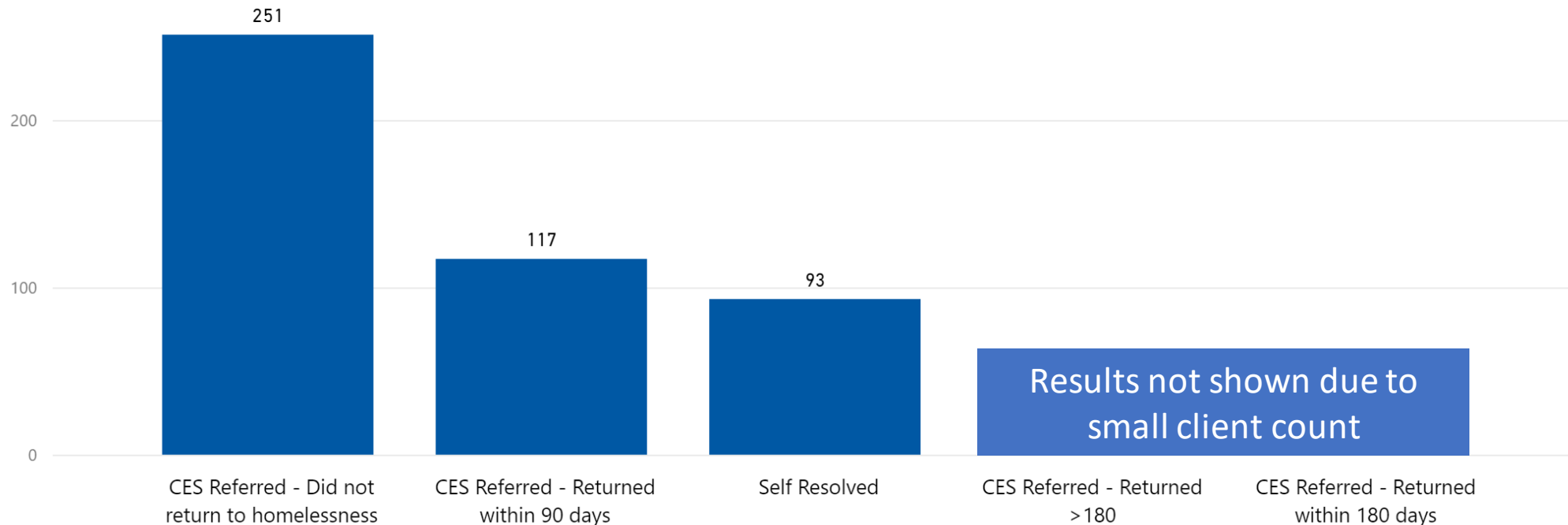
All

Select date range

- July 2018-June 2019
- Oct 2018-Sept 2019
- Jan 2019-Dec 2019

Outcome	# of Clients	% of Total
CES Referred - Did not return to homelessness	251	53.98%
CES Referred - Returned within 90 days	117	25.16%
Self Resolved	93	20.00%
CES Referred - Returned > 180	Results not shown due to small client count	
CES Referred - Returned within 180 days	Results not shown due to small client count	
Total	465	100.00%

Number of Clients by Outcome



NOTES: The percentage of households not returning to homelessness is similar for families (54%) and singles (56%).





Health of CES - Outcomes

Return to Homelessness by Date Range

(From 7/1/2018 through 12/31/2019)



Exit Category

All

Household Type

Single

Race

All

Ethnicity

All

Chronic Index

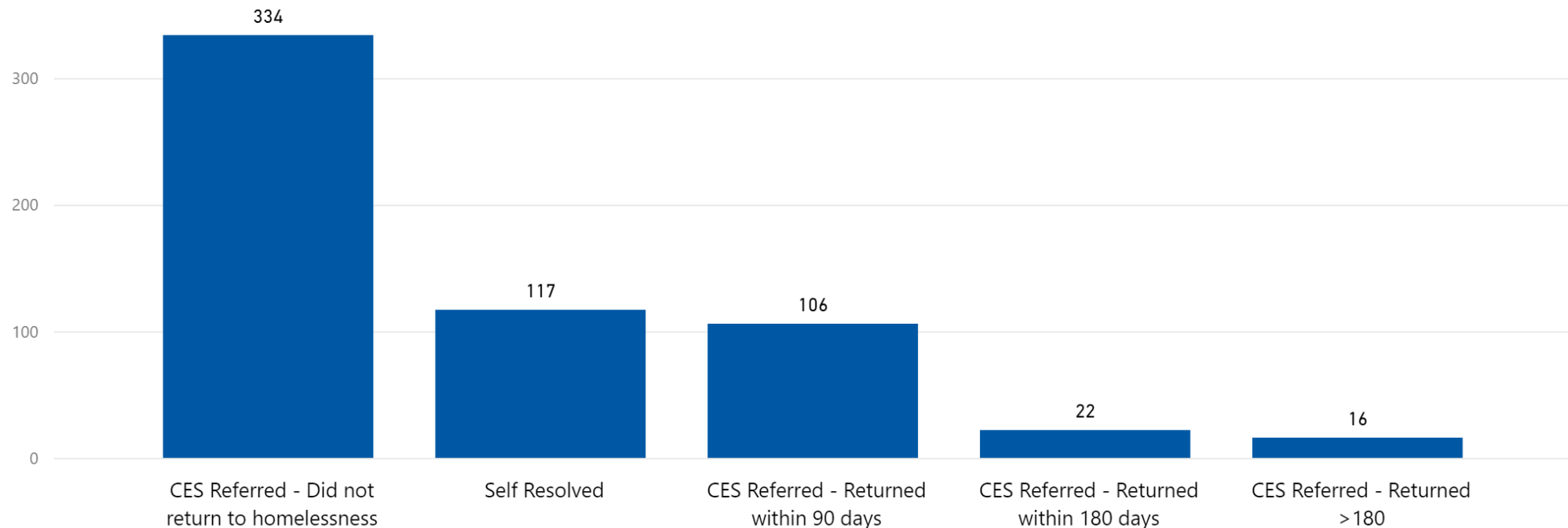
All

Select date range

- July 2018-June 2019
- Oct 2018-Sept 2019
- Jan 2019-Dec 2019

Outcome	# of Clients	% of Total
CES Referred - Did not return to homelessness	334	56.13%
Self Resolved	117	19.66%
CES Referred - Returned within 90 days	106	17.82%
CES Referred - Returned within 180 days	22	3.70%
CES Referred - Returned > 180	16	2.69%
Total	595	100.00%

Number of Clients by Outcome



NOTES: Percentage of singles who either did not return to homelessness or self resolved = 76%.





Health of CES - Outcomes

Return to Homelessness by Date Range

(From 7/1/2018 through 12/31/2019)



Exit Category

All

Household Type

All

Race

Households of Color

Ethnicity

All

Chronic Index

All

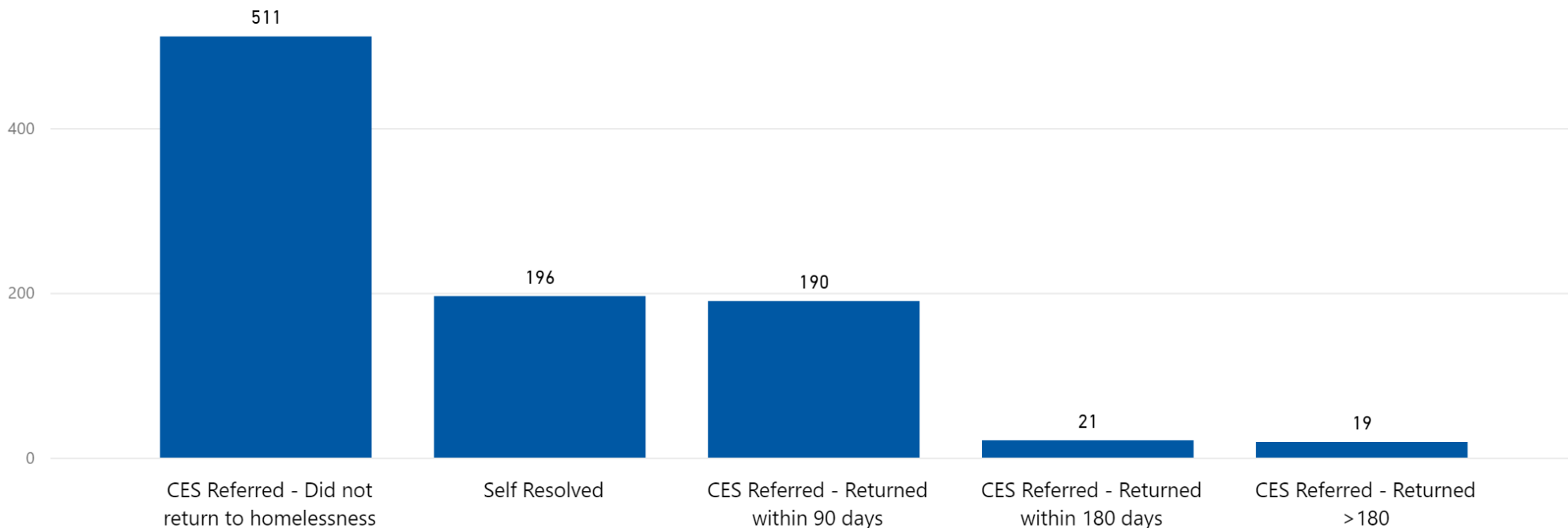
NOTES: Households of Color (55%) and White households (54%) had similar rates of returns to homelessness.

Select date range

- July 2018-June 2019
- Oct 2018-Sept 2019
- Jan 2019-Dec 2019

Outcome	# of Clients	% of Total
CES Referred - Did not return to homelessness	511	54.54%
Self Resolved	196	20.92%
CES Referred - Returned within 90 days	190	20.28%
CES Referred - Returned within 180 days	21	2.24%
CES Referred - Returned > 180	19	2.03%
Total	937	100.00%

Number of Clients by Outcome





Health of CES - Outcomes

Return to Homelessness by Date Range

(From 7/1/2018 through 12/31/2019)



Exit Category

All

Household Type

All

Race

White

Ethnicity

Non-Hispanic/Non-Latino (...)

Chronic Index

All

Select date range

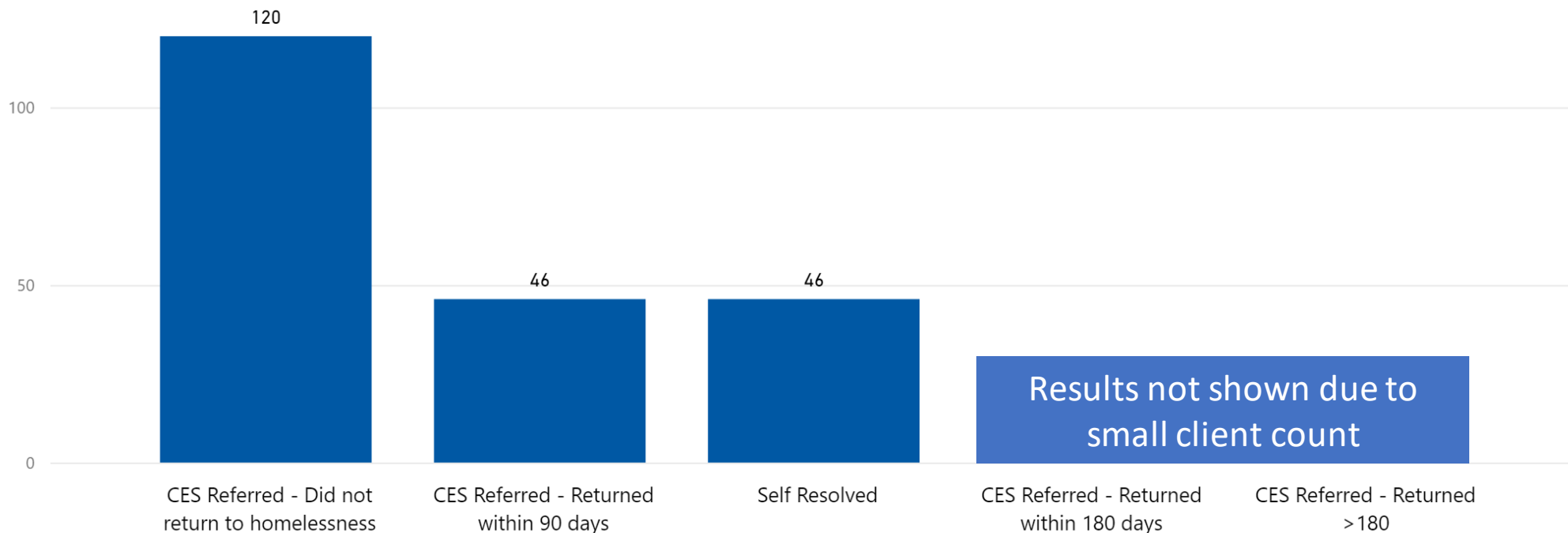
- July 2018-June 2019
- Oct 2018-Sept 2019
- Jan 2019-Dec 2019

Outcome

of Clients % of Total

Outcome	# of Clients	% of Total
CES Referred - Did not return to homelessness	120	54.30%
CES Referred - Returned within 90 days	46	20.81%
Self Resolved	46	20.81%
CES Referred - Returned within 180 days	Results not shown due to small client count	
CES Referred - Returned > 180	Results not shown due to small client count	
Total	221	100.00%

Number of Clients by Outcome



NOTES: Returns to homelessness within 90 days for households of color (20%) is similar to White households (21%)



Definition – Returns to Homelessness

- The following slides report clients who exited to a permanent destination returned to homelessness (emergency shelter, street outreach, or transitional housing) within 180 days of exiting their HMIS-participating housing project.
- Also included are clients who exited to permanent housing but who did not return within 180 days.
- CES Referred categories are limited to people who were referred through CES. Those clients listed as self-resolved were clients who exited an HMIS-participating housing project but were not housed through the CES process.
- This data looks at households who exited an HMIS-participating project :
 - July 2018 – June 2019
 - October 2018 – September 2019
 - January 2019 – December 2019



Health of CES - Outcomes

Return to Homelessness by Outcome

(From 7/1/2018 through 12/31/2019)



Exit Category

All

Household Type

All

Race

All

Ethnicity

All

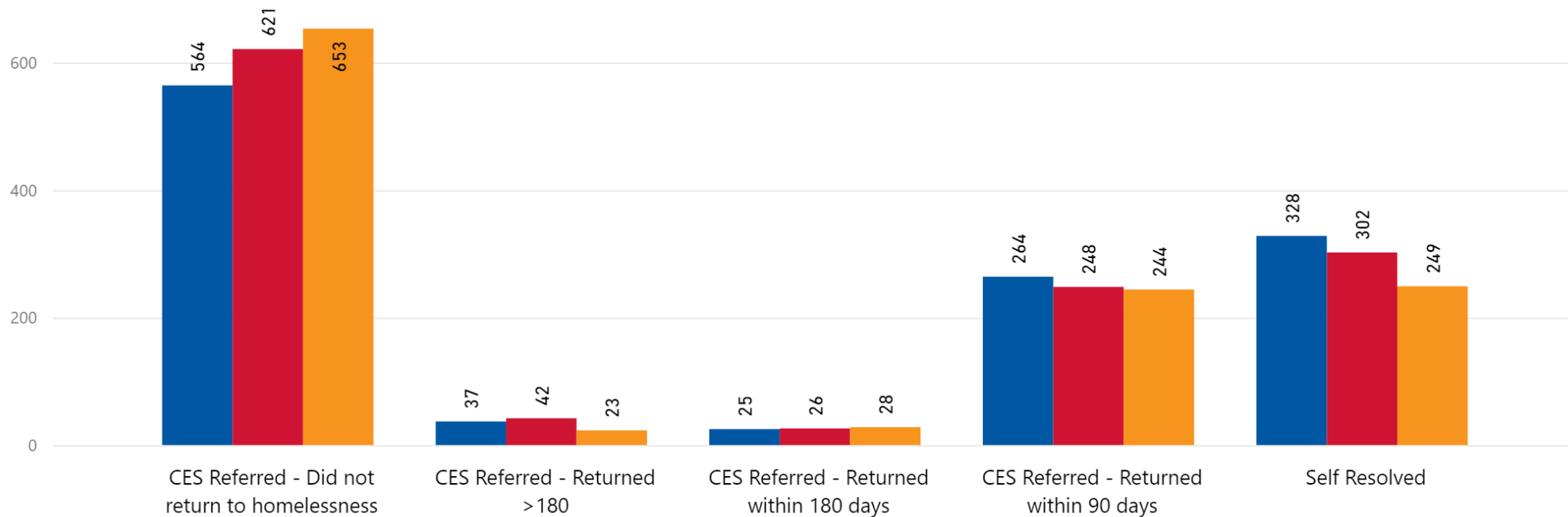
Chronic Index

All

NOTES: 55% of HHs referred to housing programs through CES did not return to homelessness.

Outcome	# Jul2018	% Jul2018	# Oct2018	% Oct2018	# Jan2019	% Jan2019
CES Referred - Did not return to homelessness	564	46.31%	621	50.12%	653	54.55%
CES Referred - Returned >180	37	3.04%	42	3.39%	23	1.92%
CES Referred - Returned within 180 days	25	2.05%	26	2.10%	28	2.34%
CES Referred - Returned within 90 days	264	21.67%	248	20.02%	244	20.38%
Self Resolved	328	26.93%	302	24.37%	249	20.80%
Total	1218	100.00%	1239	100.00%	1197	100.00%

● July 2018-June 2019 ● Oct 2018-Sept 2019 ● Jan 2019-Dec 2019





Health of CES - Outcomes

Return to Homelessness by Outcome

(From 7/1/2018 through 12/31/2019)



Exit Category

All

Household Type

Family

Race

All

Ethnicity

All

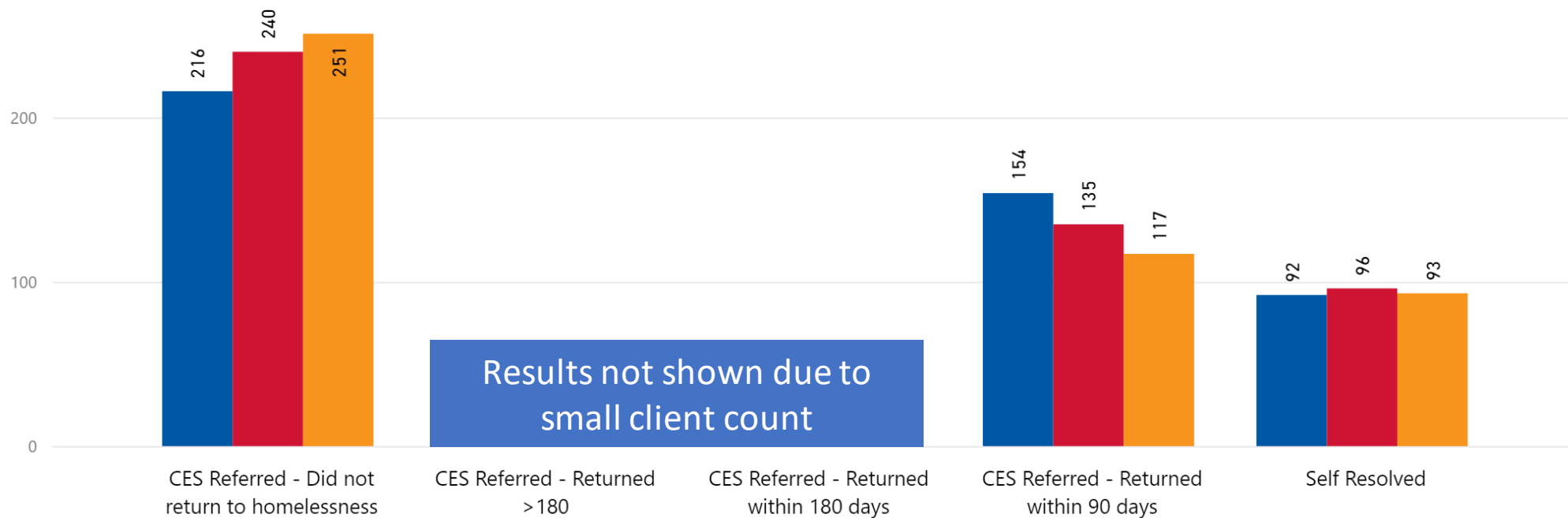
Chronic Index

All

NOTES: The percentage of households not returning to homelessness is similar for families (54%) and singles (56%). The percentage of missing client counts are less than 5 households per category.

Outcome	# Jul2018	% Jul2018	# Oct2018	% Oct2018	# Jan2019	% Jan2019
CES Referred - Did not return to homelessness	216	45.76%	240	49.59%	251	53.98%
CES Referred - Returned > 180	Results not shown due to small client count					
CES Referred - Returned within 180 days	Results not shown due to small client count					
CES Referred - Returned within 90 days	154	32.63%	135	27.89%	117	25.16%
Self Resolved	92	19.49%	96	19.83%	93	20.00%
Total	472	100.00%	484	100.00%	465	100.00%

● July 2018-June 2019 ● Oct 2018-Sept 2019 ● Jan 2019-Dec 2019





Health of CES - Outcomes

Return to Homelessness by Outcome

(From 7/1/2018 through 12/31/2019)



Exit Category

All

Household Type

Single

Race

All

Ethnicity

All

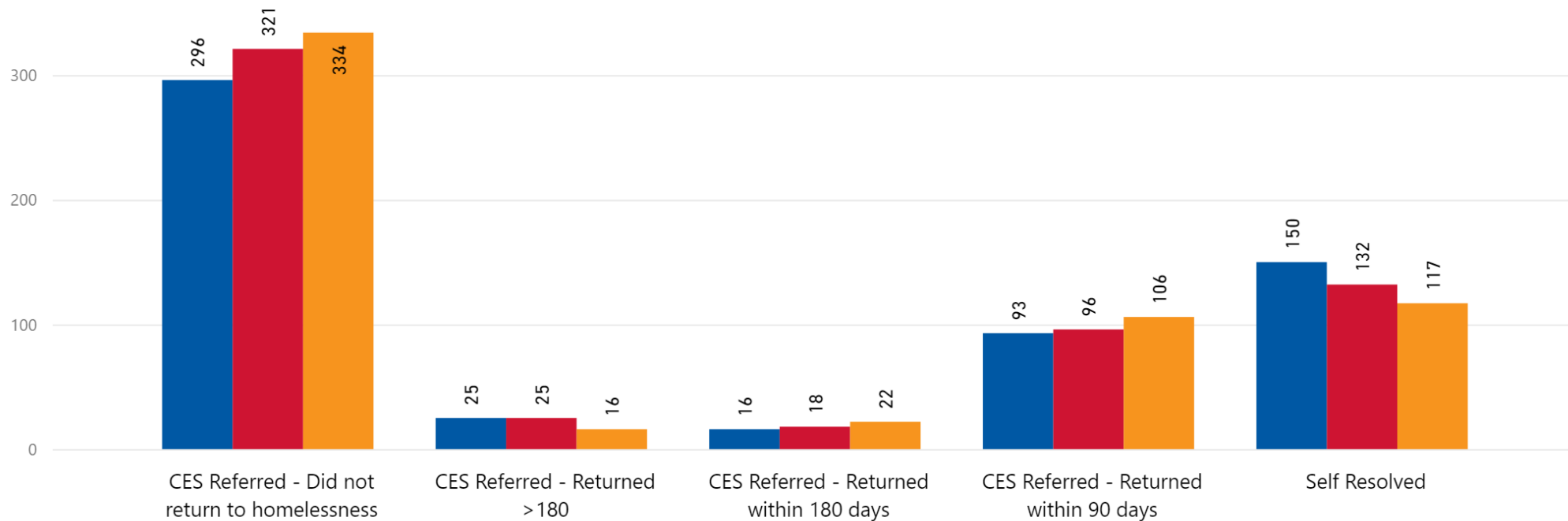
Chronic Index

All

NOTES: Percentage of singles who either did not return to homelessness or self resolved = 76%.

Outcome	# Jul2018	% Jul2018	# Oct2018	% Oct2018	# Jan2019	% Jan2019
CES Referred - Did not return to homelessness	296	51.03%	321	54.22%	334	56.13%
CES Referred - Returned > 180	25	4.31%	25	4.22%	16	2.69%
CES Referred - Returned within 180 days	16	2.76%	18	3.04%	22	3.70%
CES Referred - Returned within 90 days	93	16.03%	96	16.22%	106	17.82%
Self Resolved	150	25.86%	132	22.30%	117	19.66%
Total	580	100.00%	592	100.00%	595	100.00%

● July 2018-June 2019 ● Oct 2018-Sept 2019 ● Jan 2019-Dec 2019





Health of CES - Outcomes

Return to Homelessness by Outcome

(From 7/1/2018 through 12/31/2019)



Exit Category

All

Household Type

All

Race

Households of Color

Ethnicity

All

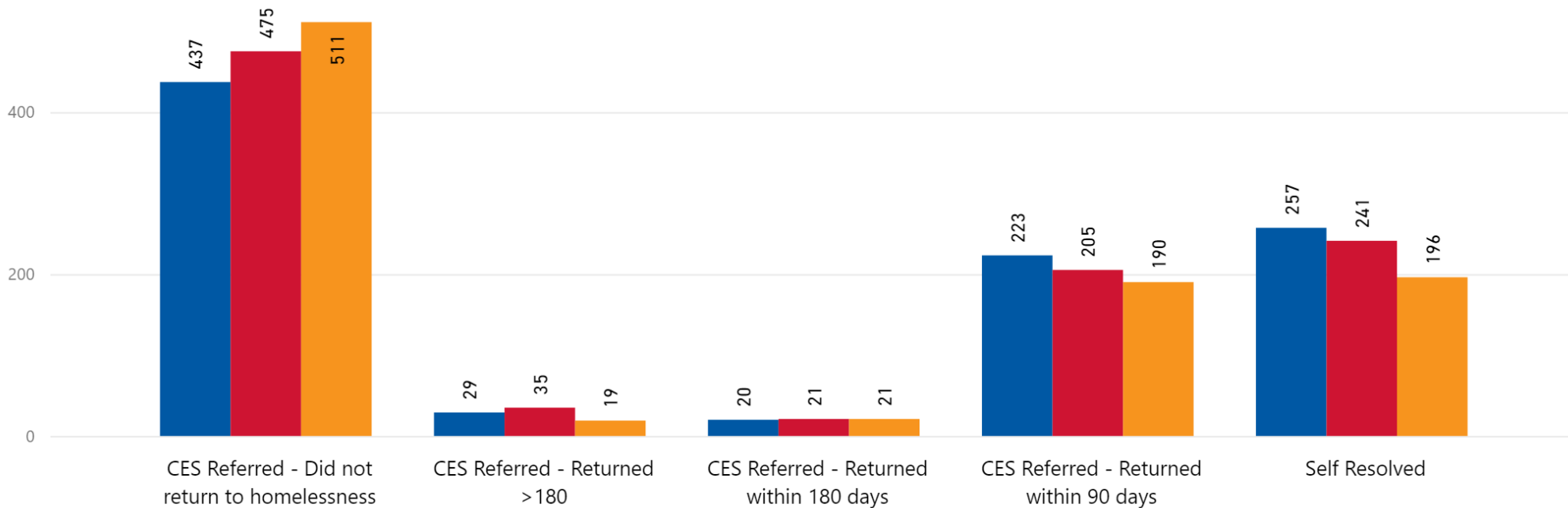
Chronic Index

All

NOTES: Households of Color (55%) and White households (54%) had similar rates of returns to homelessness.

Outcome	# Jul2018	% Jul2018	# Oct2018	% Oct2018	# Jan2019	% Jan2019
CES Referred - Did not return to homelessness	437	45.24%	475	48.62%	511	54.54%
CES Referred - Returned >180	29	3.00%	35	3.58%	19	2.03%
CES Referred - Returned within 180 days	20	2.07%	21	2.15%	21	2.24%
CES Referred - Returned within 90 days	223	23.08%	205	20.98%	190	20.28%
Self Resolved	257	26.60%	241	24.67%	196	20.92%
Total	966	100.00%	977	100.00%	937	100.00%

● July 2018-June 2019 ● Oct 2018-Sept 2019 ● Jan 2019-Dec 2019





Health of CES - Outcomes

Return to Homelessness by Outcome

(From 7/1/2018 through 12/31/2019)



Exit Category

All

Household Type

All

Race

White

Ethnicity

Non-Hispanic/Non-Latino (...)

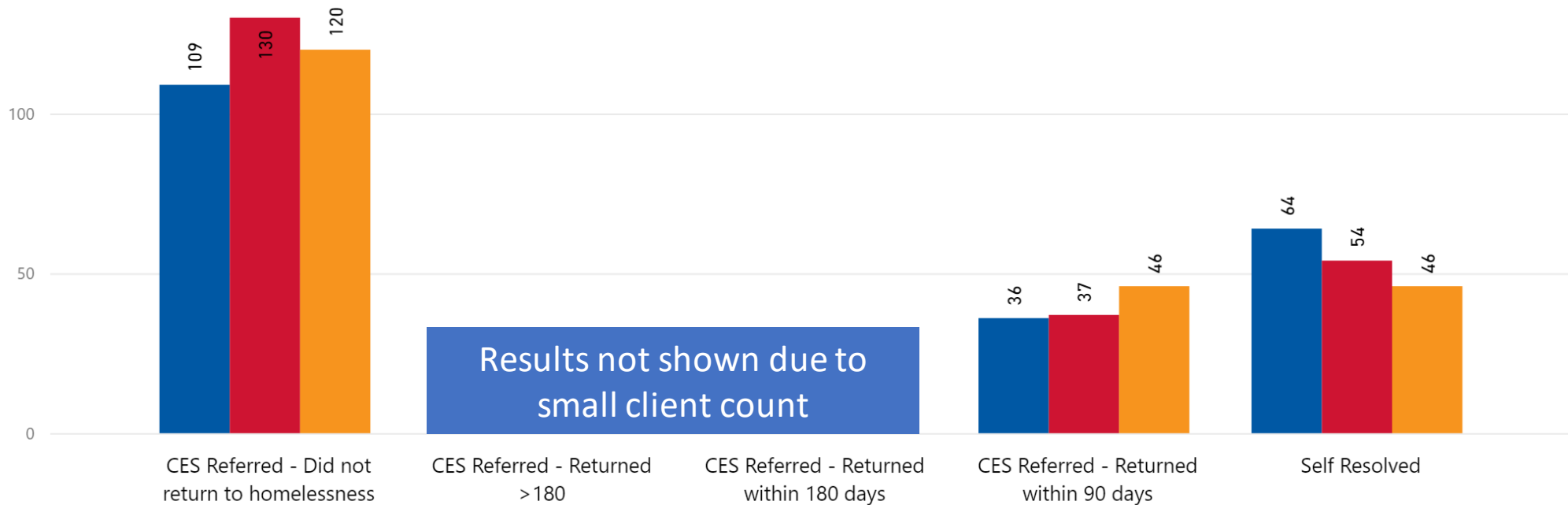
Chronic Index

All

NOTES: Returns to homelessness within 90 days for households of color (20%) is similar to White households (21%).

Outcome	# Jul2018	% Jul2018	# Oct2018	% Oct2018	# Jan2019	% Jan2019
CES Referred - Did not return to homelessness	109	49.77%	130	56.03%	120	54.30%
CES Referred - Returned > 180	Results not shown due to small client count					
CES Referred - Returned within 180 days	Results not shown due to small client count					
CES Referred - Returned within 90 days	36	16.44%	37	15.95%	46	20.81%
Self Resolved	64	29.22%	54	23.28%	46	20.81%
Total	219	100.00%	232	100.00%	221	100.00%

● July 2018-June 2019 ● Oct 2018-Sept 2019 ● Jan 2019-Dec 2019



Definition – Destination of Clients Leaving Priority List

- The following slides report to where households referred through CES to housing providers were discharged at exit from those HMIS-participating housing programs.
- "No exit interview completed" is generally used by providers when the household referred to them disappears or is unable to be located while providing services.
- The following slides were filtered on the most recent time period (April 2019 – March 2020).

Health of CES - Outcomes

Destination of Clients Leaving Priority List by Date Range

(From 7/1/2018 through 3/31/2020)



Destination Category
All

Household Type
All

Race
All

Ethnicity
All

Chronic Index
All

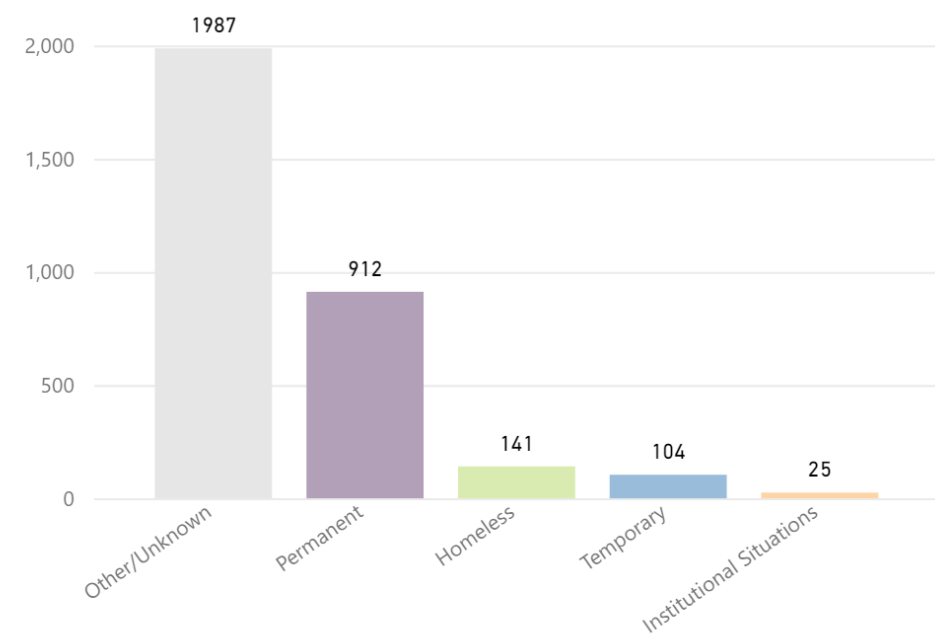
Exit Destination	# of Exits	% of Total
No exit interview completed (HUD)	1747	55.13%
Permanent housing (other than RRH) for formerly homeless persons (HUD)	319	10.07%
Rental by client, with RRH or equivalent subsidy (HUD)	281	8.87%
Other (HUD)	189	5.96%
Rental by client, no ongoing housing subsidy (HUD)	136	4.29%
Emergency shelter, incl. hotel/motel paid for w/ ES voucher, or RHY-funded Host Home shelter (HUD)	125	3.94%
Rental by client, with other ongoing housing subsidy (HUD)	105	3.31%
Data not collected (HUD)	47	1.48%
Transitional housing for homeless persons (including homeless youth) (HUD)	42	1.33%
Staying or living with friends, temporary tenure (HUD)	32	1.01%
Rental by client, with HCV voucher (tenant or project based) (HUD)	26	0.82%
Staying or living with family, temporary tenure (HUD)	25	0.79%
Staying or living with family, permanent tenure (HUD)	17	0.54%
Place not meant for habitation (HUD)	16	0.50%
Staying or living with friends, permanent tenure (HUD)	13	0.41%
Hospital or other residential non-psychiatric medical facility (HUD)		
Jail, prison or juvenile detention facility (HUD)		
Deceased (HUD)		
Substance abuse treatment facility or detox center (HUD)		
Client refused (HUD)		
Owned by client, with ongoing housing subsidy (HUD)		
Hotel or motel paid for without emergency shelter voucher (HUD)		
Long-term care facility or nursing home (HUD)		
Rental by client in a public housing unit (HUD)		
Foster care home or foster care group home (HUD)		
Owned by client, no ongoing housing subsidy (HUD)		
Psychiatric hospital or other psychiatric facility (HUD)		
Rental by client, with VASH housing subsidy (HUD)		
Residential project or halfway house with no homeless criteria (HUD)		
Total	3169	100.00%

Select date range

April 2019-March 2020

Destination Category	# Exit	% Exit
Other/Unknown	1987	62.70%
Permanent	912	28.78%
Homeless	141	4.45%
Temporary	104	3.28%
Institutional Situations	25	0.79%
Total	3169	100.00%

Exits by Destination Category



Results not shown due to small client count

NOTES: "No exit interview completed" is generally used by providers when the household referred to them disappears or is unable to be located while providing services.



Health of CES - Outcomes

Destination of Clients Leaving Priority List by Date Range

(From 7/1/2018 through 3/31/2020)



Destination Category
Multiple selections

Household Type
Family

Race
All

Ethnicity
All

Chronic Index
All

Exit Destination	# of Exits	% of Total
No exit interview completed (HUD)	217	31.63%
Rental by client, with RRH or equivalent subsidy (HUD)	167	24.34%
Rental by client, no ongoing housing subsidy (HUD)	61	8.89%
Other (HUD)	54	7.87%
Permanent housing (other than RRH) for formerly homeless persons (HUD)	44	6.41%
Emergency shelter, incl. hotel/motel paid for w/ ES voucher, or RHY-funded Host Home shelter (HUD)	38	5.54%
Rental by client, with other ongoing housing subsidy (HUD)	23	3.35%
Transitional housing for homeless persons (including homeless youth) (HUD)	18	2.62%
Staying or living with friends, temporary tenure (HUD)	17	2.48%
Staying or living with family, temporary tenure (HUD)	13	1.90%
Staying or living with family, permanent tenure (HUD)	10	1.46%

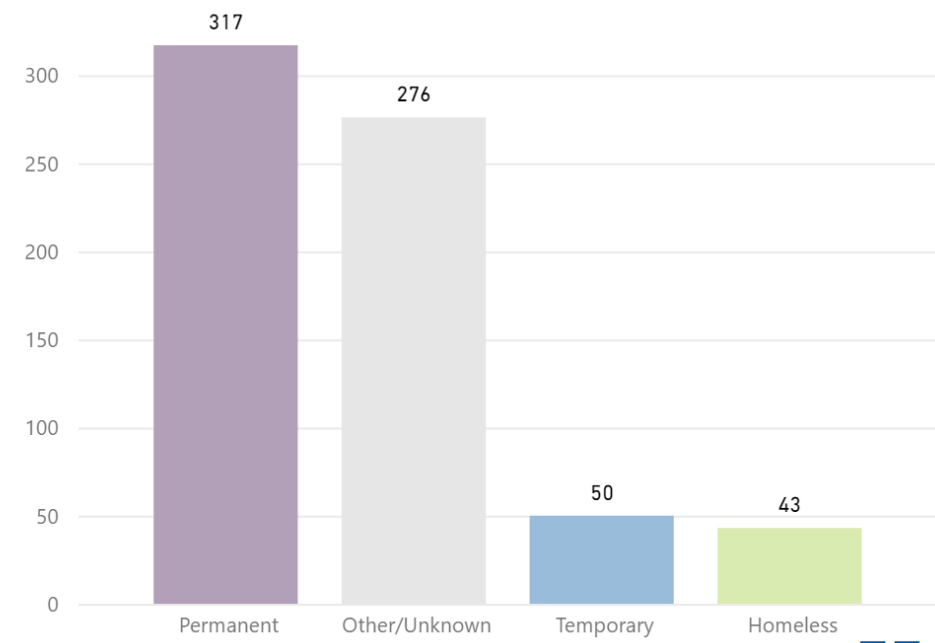
Results not shown due to small client count

Total	686	100.00%
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Select date range
Jan 2019-Dec 2019

Destination Category	# Exit	% Exit
Permanent	317	46.21%
Other/Unknown	276	40.23%
Temporary	50	7.29%
Homeless	43	6.27%
Total	686	100.00%

Exits by Destination Category



Notes: Does not include exits to Institutional settings due to small number of households reported.



Health of CES - Outcomes

Destination of Clients Leaving Priority List by Date Range

(From 7/1/2018 through 3/31/2020)



Destination Category
All

Household Type
Single

Race
All

Ethnicity
All

Chronic Index
All

Exit Destination	# of Exits	% of Total
No exit interview completed (HUD)	1337	63.61%
Permanent housing (other than RRH) for formerly homeless persons (HUD)	232	11.04%
Rental by client, with RRH or equivalent subsidy (HUD)	105	5.00%
Other (HUD)	101	4.80%
Rental by client, with other ongoing housing subsidy (HUD)	72	3.43%
Emergency shelter, incl. hotel/motel paid for w/ ES voucher, or RHY-funded Host Home shelter (HUD)	70	3.33%
Rental by client, no ongoing housing subsidy (HUD)	48	2.28%
Data not collected (HUD)	42	2.00%
Rental by client, with HCV voucher (tenant or project based) (HUD)	15	0.71%
Transitional housing for homeless persons (including homeless youth) (HUD)	14	0.67%
Place not meant for habitation (HUD)	11	0.52%
Staying or living with family, temporary tenure (HUD)	9	0.43%
Staying or living with friends, temporary tenure (HUD)	8	0.38%
Jail, prison or juvenile detention facility (HUD)	6	0.29%
Deceased (HUD)	5	0.24%

Results not shown due to small client count

Total	2102	100.00%
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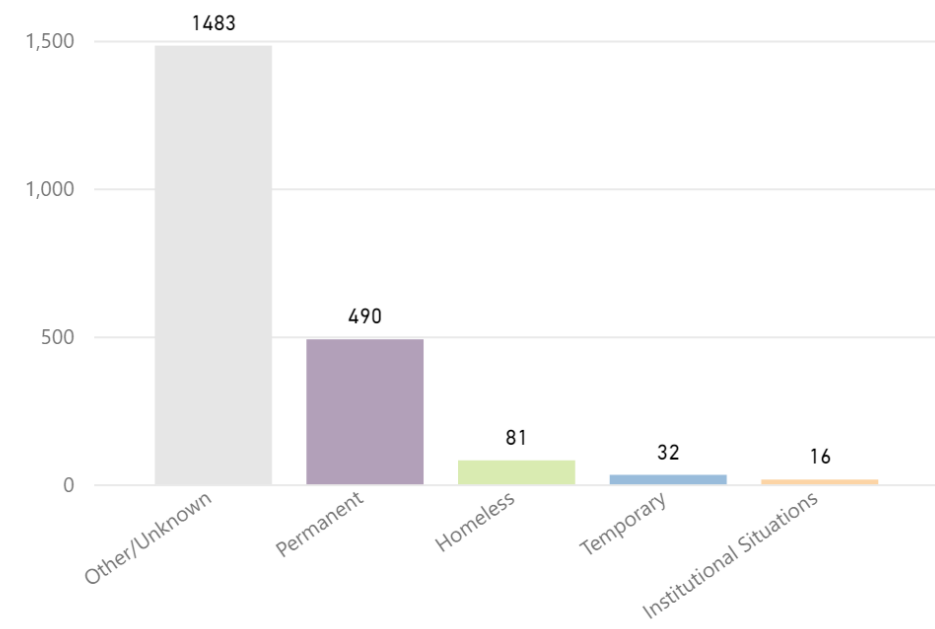
NOTES: Families (46%) had a higher rate of permanent exits as opposed to singles (23%).

Select date range

April 2019-March 2020

Destination Category	# Exit	% Exit
Other/Unknown	1483	70.55%
Permanent	490	23.31%
Homeless	81	3.85%
Temporary	32	1.52%
Institutional Situations	16	0.76%
Total	2102	100.00%

Exits by Destination Category



Health of CES - Outcomes

Destination of Clients Leaving Priority List by Date Range

(From 7/1/2018 through 3/31/2020)



Destination Category

All

Household Type

All

Race

Households of Color

Ethnicity

All

Chronic Index

All

Exit Destination	# of Exits	% of Total
No exit interview completed (HUD)	1301	54.19%
Rental by client, with RRH or equivalent subsidy (HUD)	234	9.75%
Permanent housing (other than RRH) for formerly homeless persons (HUD)	226	9.41%
Other (HUD)	147	6.12%
Rental by client, no ongoing housing subsidy (HUD)	114	4.75%
Emergency shelter, incl. hotel/motel paid for w/ ES voucher, or RHY-funded Host Home shelter (HUD)	100	4.16%
Rental by client, with other ongoing housing subsidy (HUD)	72	3.00%
Transitional housing for homeless persons (including homeless youth) (HUD)	36	1.50%
Data not collected (HUD)	32	1.33%
Staying or living with friends, temporary tenure (HUD)	29	1.21%
Staying or living with family, temporary tenure (HUD)	23	0.96%
Rental by client, with HCV voucher (tenant or project based) (HUD)	20	0.83%
Staying or living with family, permanent tenure (HUD)	14	0.58%
Place not meant for habitation (HUD)	10	0.42%
Staying or living with friends, permanent tenure (HUD)	7	0.29%
Deceased (HUD)	6	0.25%
Jail, prison or juvenile detention facility (HUD)	5	0.21%

Results not shown due to small client count

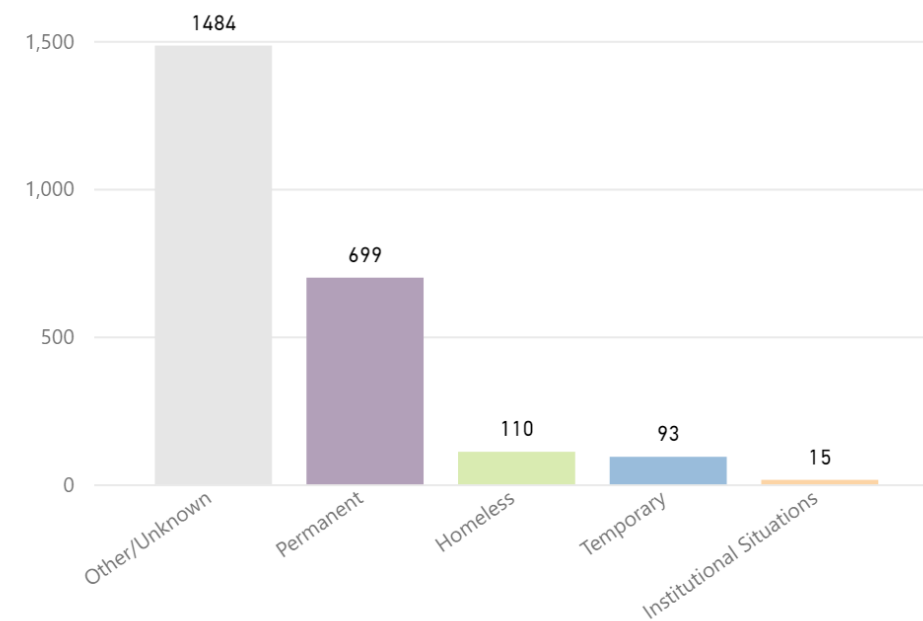
Total 2401 100.00%

Select date range

April 2019-March 2020

Destination Category	# Exit	% Exit
Other/Unknown	1484	61.81%
Permanent	699	29.11%
Homeless	110	4.58%
Temporary	93	3.87%
Institutional Situations	15	0.62%
Total	2401	100.00%

Exits by Destination Category



NOTES: Percentage of Households of Color (29%) exiting to permanent destinations is the same as White households (29%).



Health of CES - Outcomes

Destination of Clients Leaving Priority List by Date Range

(From 7/1/2018 through 3/31/2020)



Destination Category
All

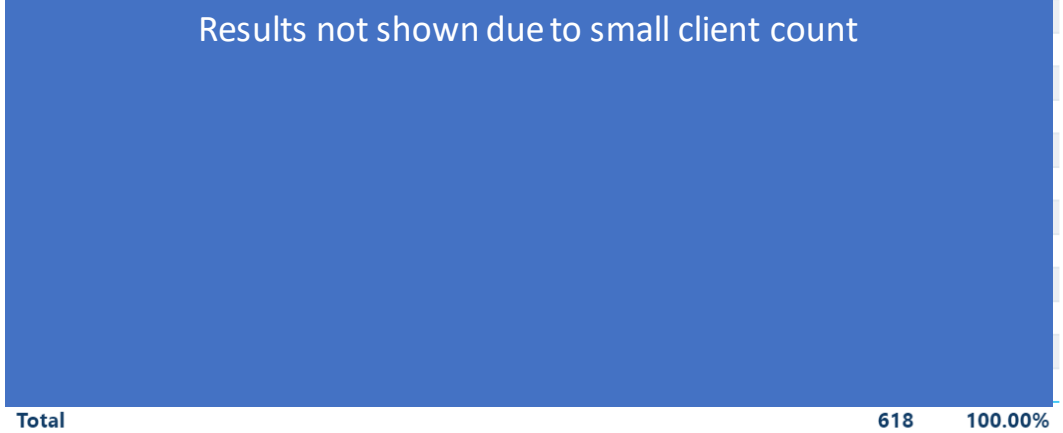
Household Type
All

Race
White

Ethnicity
Non-Hispanic

Chronic Index
All

Exit Destination	# of Exits	% of Total
No exit interview completed (HUD)	357	57.77%
Permanent housing (other than RRH) for formerly homeless persons (HUD)	82	13.27%
Rental by client, with RRH or equivalent subsidy (HUD)	36	5.83%
Rental by client, with other ongoing housing subsidy (HUD)	30	4.85%
Other (HUD)	29	4.69%
Rental by client, no ongoing housing subsidy (HUD)	21	3.40%
Emergency shelter, incl. hotel/motel paid for w/ ES voucher, or RHY-funded Host Home shelter (HUD)	17	2.75%
Data not collected (HUD)	13	2.10%
Transitional housing for homeless persons (including homeless youth) (HUD)	6	0.97%

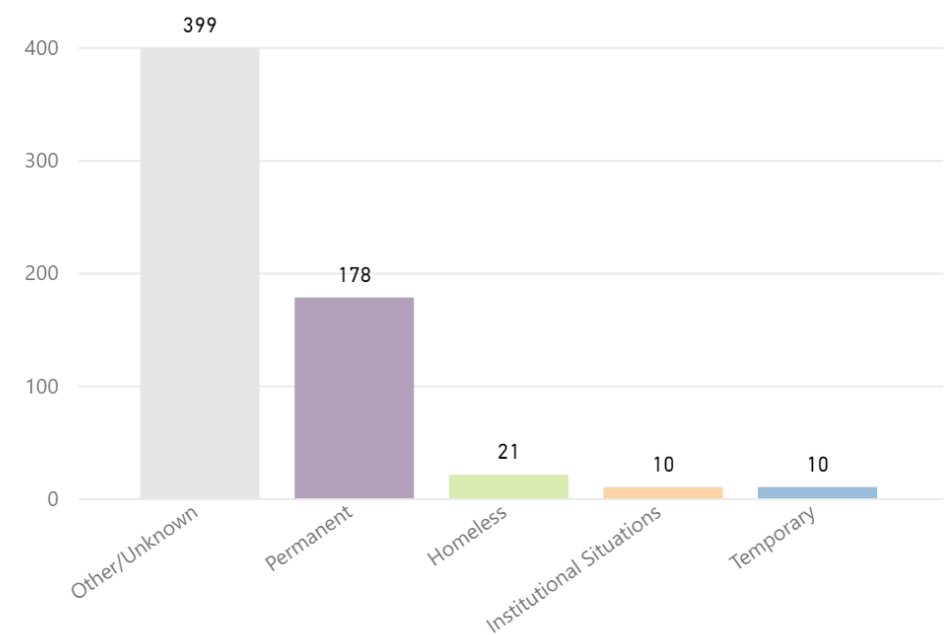


Select date range

April 2019-March 2020

Destination Category	# Exit	% Exit
Other/Unknown	399	64.56%
Permanent	178	28.80%
Homeless	21	3.40%
Institutional Situations	10	1.62%
Temporary	10	1.62%
Total	618	100.00%

Exits by Destination Category



Definition – Destination of Clients Leaving the Priority List

- The following slides report where households referred through CES to housing providers were discharged to at exit from housing programs.
- "Other/Unknown" is used (in part) by providers when the household referred to them disappears or is unable to be located while providing services.
- Time periods reviewed are:
 - July 2018 – June 2019
 - October 2018 – September 2019
 - January 2019 – December 2019
 - April 2019 – March 23, 2020



Health of CES - Outcomes

Destination of Clients Leaving Priority List by Destination Category

(From 7/1/2018 through 3/31/2020)



Destination Category

All

Household Type

All

Race

All

Ethnicity

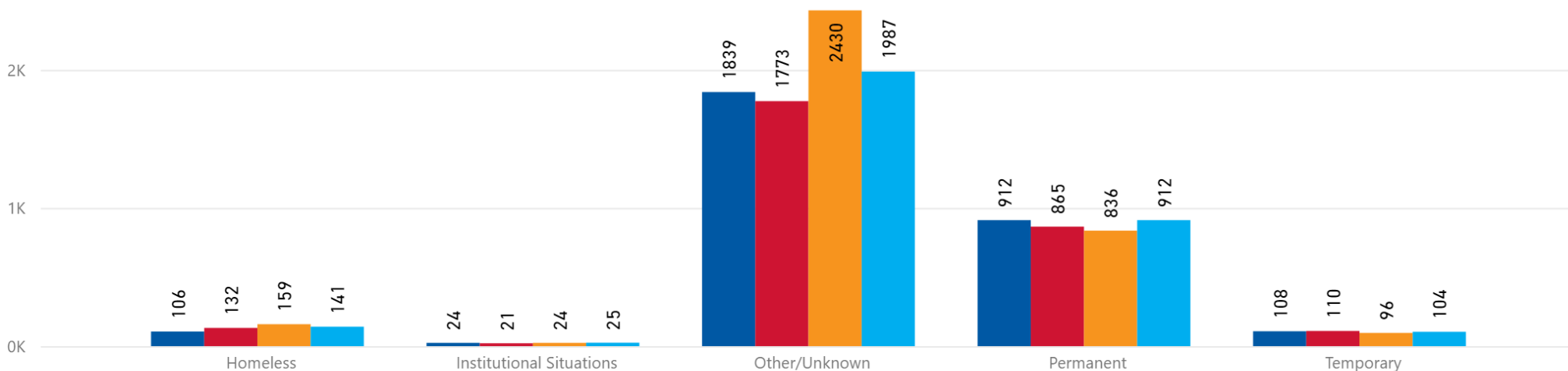
All

Chronic Index

All

Destination Category	# Jul2018	% Jul2018	# Oct2018	% Oct2018	# Jan2019	% Jan2019	# Apr2019	% Apr2019
Homeless	106	3.55%	132	4.55%	159	4.49%	141	4.45%
Institutional Situations	24	0.80%	21	0.72%	24	0.68%	25	0.79%
Other/Unknown	1839	61.53%	1773	61.12%	2430	68.55%	1987	62.70%
Permanent	912	30.51%	865	29.82%	836	23.58%	912	28.78%
Temporary	108	3.61%	110	3.79%	96	2.71%	104	3.28%
Total	2989	100.00%	2901	100.00%	3545	100.00%	3169	100.00%

● July 2018-June 2019
 ● Oct 2018-Sept 2019
 ● Jan 2019-Dec 2019
 ● April 2019-March 2020



NOTES: "Other/Unknown" is used (in part) by providers when the household referred to the m disappears or is unable to be located while providing services.





Health of CES - Outcomes

Destination of Clients Leaving Priority List by Destination Category

(From 7/1/2018 through 3/31/2020)



Destination Category

Multiple selections

Household Type

Family

Race

All

Ethnicity

All

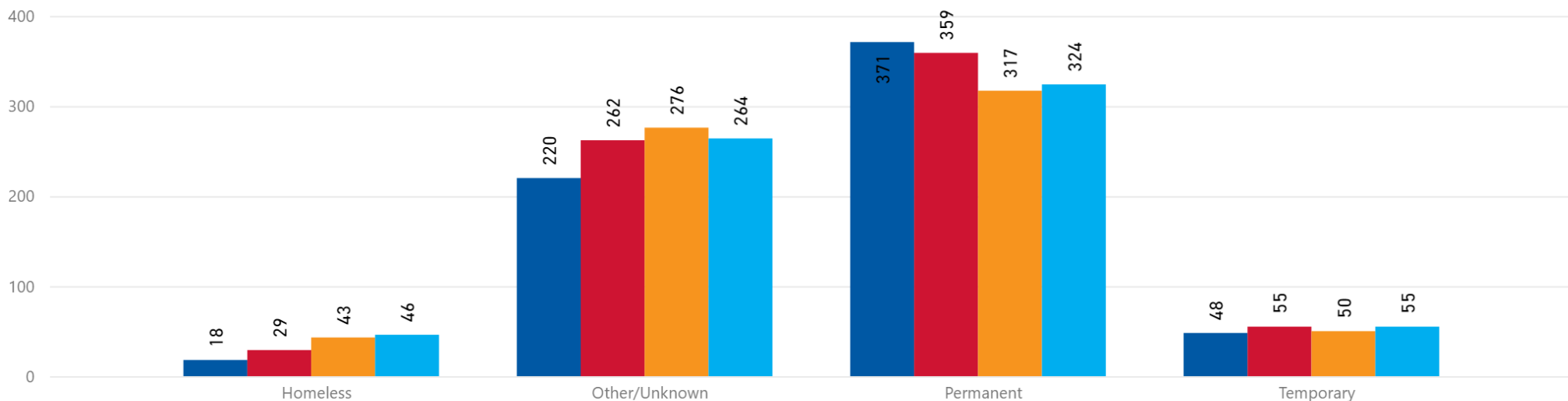
Chronic Index

All

NOTES: Less than 7% of families exited to homelessness.

Destination Category	# Jul2018	% Jul2018	# Oct2018	% Oct2018	# Jan2019	% Jan2019	# Apr2019	% Apr2019
Homeless	18	2.74%	29	4.11%	43	6.27%	46	6.68%
Other/Unknown	220	33.49%	262	37.16%	276	40.23%	264	38.32%
Permanent	371	56.47%	359	50.92%	317	46.21%	324	47.02%
Temporary	48	7.31%	55	7.80%	50	7.29%	55	7.98%
Total	657	100.00%	705	100.00%	686	100.00%	689	100.00%

Legend: July 2018-June 2019 (Dark Blue), Oct 2018-Sept 2019 (Red), Jan 2019-Dec 2019 (Orange), April 2019-March 2020 (Light Blue)





Health of CES - Outcomes

Destination of Clients Leaving Priority List by Destination Category

(From 7/1/2018 through 3/31/2020)



Destination Category

All

Household Type

Single

Race

All

Ethnicity

All

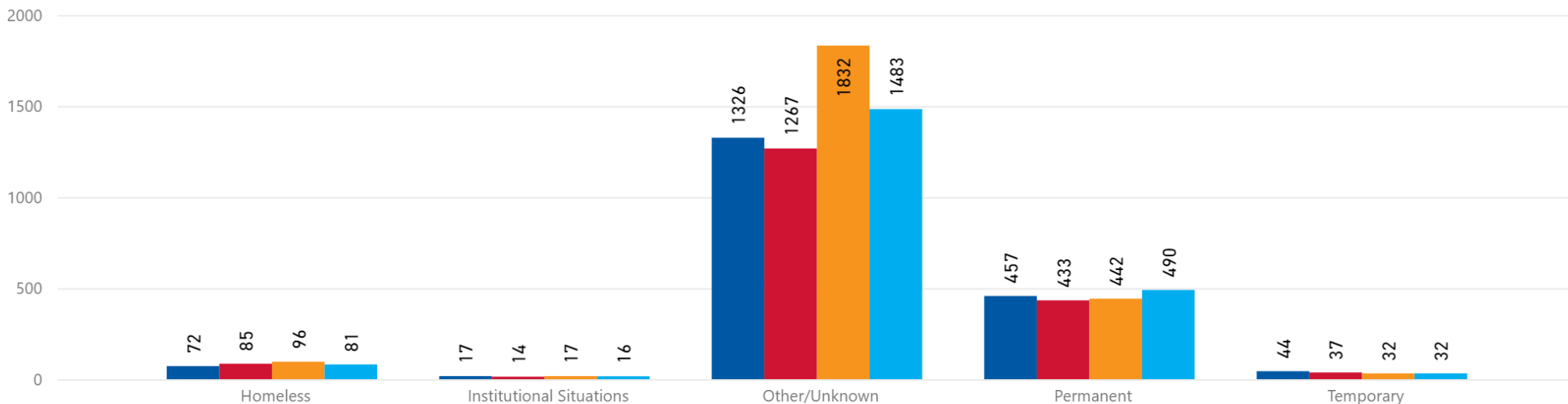
Chronic Index

All

NOTES: Less than 4% of singles were exited to homelessness.

Destination Category	# Jul2018	% Jul2018	# Oct2018	% Oct2018	# Jan2019	% Jan2019	# Apr2019	% Apr2019
Homeless	72	3.76%	85	4.63%	96	3.97%	81	3.85%
Institutional Situations	17	0.89%	14	0.76%	17	0.70%	16	0.76%
Other/Unknown	1326	69.21%	1267	69.01%	1832	75.73%	1483	70.55%
Permanent	457	23.85%	433	23.58%	442	18.27%	490	23.31%
Temporary	44	2.30%	37	2.02%	32	1.32%	32	1.52%
Total	1916	100.00%	1836	100.00%	2419	100.00%	2102	100.00%

● July 2018-June 2019 ● Oct 2018-Sept 2019 ● Jan 2019-Dec 2019 ● April 2019-March 2020





Health of CES - Outcomes

Destination of Clients Leaving Priority List by Destination Category

(From 7/1/2018 through 3/31/2020)



Destination Category

All

Household Type

All

Race

Households of Color

Ethnicity

All

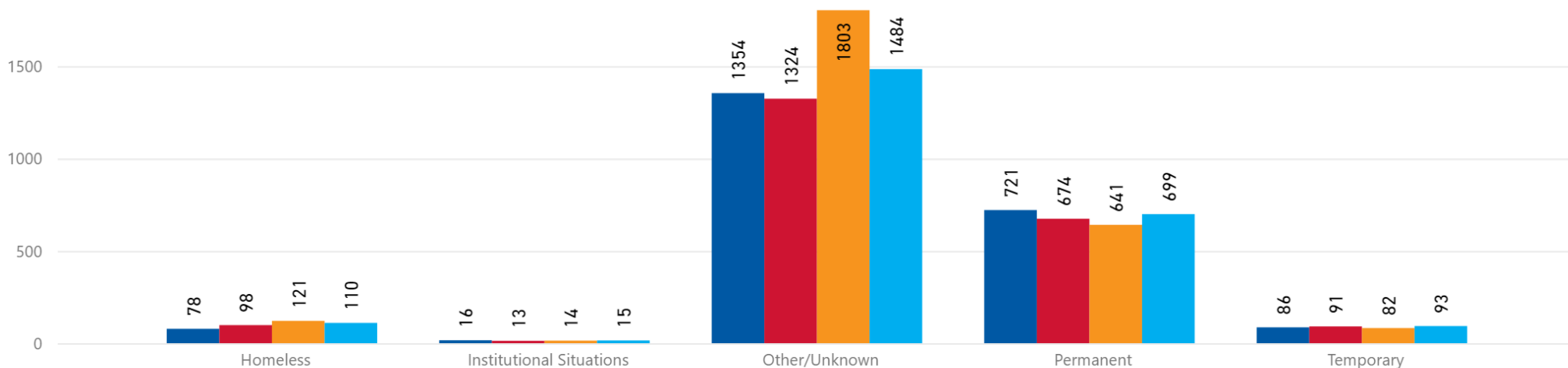
Chronic Index

All

NOTES: Over 60% of Households of Color and White households exited to "other/unknown".

Destination Category	# Jul2018	% Jul2018	# Oct2018	% Oct2018	# Jan2019	% Jan2019	# Apr2019	% Apr2019
Homeless	78	3.46%	98	4.45%	121	4.55%	110	4.58%
Institutional Situations	16	0.71%	13	0.59%	14	0.53%	15	0.62%
Other/Unknown	1354	60.04%	1324	60.18%	1803	67.76%	1484	61.81%
Permanent	721	31.97%	674	30.64%	641	24.09%	699	29.11%
Temporary	86	3.81%	91	4.14%	82	3.08%	93	3.87%
Total	2255	100.00%	2200	100.00%	2661	100.00%	2401	100.00%

● July 2018-June 2019
 ● Oct 2018-Sept 2019
 ● Jan 2019-Dec 2019
 ● April 2019-March 2020





Health of CES - Outcomes

Destination of Clients Leaving Priority List by Destination Category

(From 7/1/2018 through 3/31/2020)



Destination Category

Multiple selections

Household Type

All

Race

White

Ethnicity

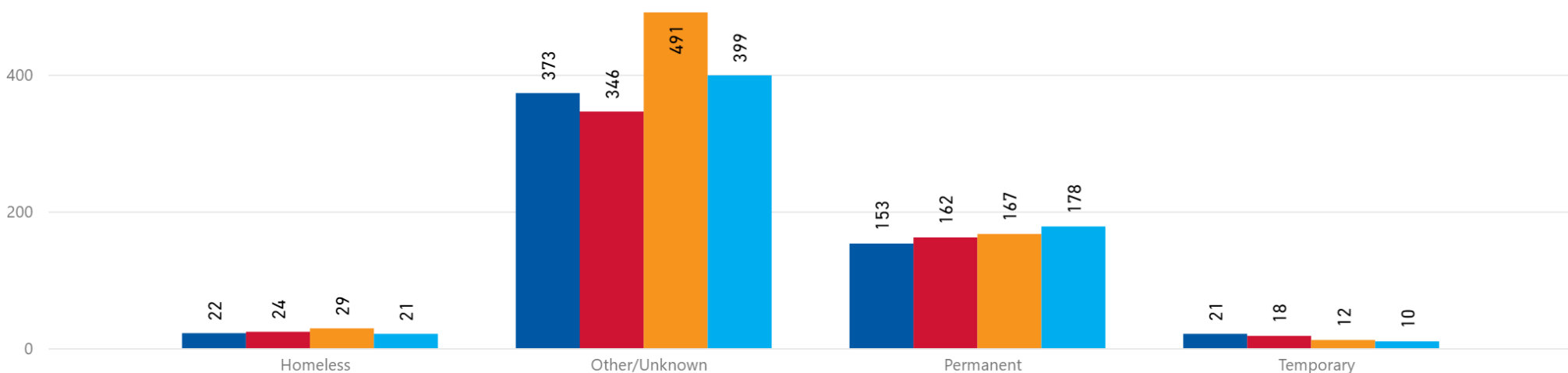
Non-Hispanic

Chronic Index

All

Destination Category	# Jul2018	% Jul2018	# Oct2018	% Oct2018	# Jan2019	% Jan2019	# Apr2019	% Apr2019
Homeless	22	3.87%	24	4.36%	29	4.15%	21	3.45%
Other/Unknown	373	65.55%	346	62.91%	491	70.24%	399	65.63%
Permanent	153	26.89%	162	29.45%	167	23.89%	178	29.28%
Temporary	21	3.69%	18	3.27%	12	1.72%	10	1.64%
Total	569	100.00%	550	100.00%	699	100.00%	608	100.00%

● July 2018-June 2019
 ● Oct 2018-Sept 2019
 ● Jan 2019-Dec 2019
 ● April 2019-March 2020



Notes: Does not include exits to Institutional settings due to low number of households reported.



Power BI How-To Instructions

- Tables and graphs are meant to be interacted with - don't worry about breaking anything! In general, if you click on something on a graph (for example one bar), it will filter everything else on the page accordingly. Pages also have specific "slicers" available to use for filtering; sometimes filters will carry over to different pages, and sometimes they will not (depending on the report design).
- Options for removing/resetting filters: 1) Click on the same item again to undo; 2) Click the "eraser" icon that appears in the upper right hand corner of a particular filter box; 3) Click the "Reset to Default" button along the ribbon at the top of the report to reset all filters.
- Click on tabs along the bottom to go to different report pages.
- For more specific help and instructions, visit the [Power BI for Consumers](#) page - note the links to various topics along the lefthand side.

Report Information

Purpose: Monitor Health of the CE System

Business Use Plan: Look at outcomes for CES Process

Refresh schedule: One time load. Data from 7/1/2018 - 3/31/2020.

Original Requestor: Amy Donohue

Definitions / Methodology:

Referrals by Date Range/ Referrals by Reason/Referrals by Outcome: Count of all referrals within report period using the Monitoring Report Referral Detail spreadsheet. Demographic information is coming from the Monitoring Report Prioritization Detail spreadsheet.

Return to Homelessness by Date Range/Return to Homelessness by Outcome: Number of exits to TH or Permanent using the RTH 180 Day spreadsheet and comparing to the accepted referrals (from the Families and Singles Priority List All Housing Referrals spreadsheets) that happened after the exit start date but before the exit end date to see if the client reappeared in homelessness or not.

Leaving PL by Date Range/Leaving PL by Destination Category/Leaving PL by Exit Destination: Number of exits within the report period from the Families and Singles Priority List Exited Clients spreadsheets. Demographic information is coming from the Monitoring Report Prioritization Detail spreadsheet.

Notations: Version 1 7/2/2020

Source System(s): Data from HMIS reports provided by Teresa Howard in csv files. Data as of April 2020.

Authors: ITRM BI Team 7/2/2020

IPA Request ID: WI3522