

# Behavioral Health Center at 1800 Chicago

## Walk-in center – 1<sup>st</sup> floor

- Hours: Monday - Friday 9 a.m. - 9 p.m.
- Walk-in for residents – no appointment or referral needed
- Drop-off for first responders, including law enforcement and mobile crisis teams

### Eligibility

- Hennepin County residents, 18+
- Centering needs related to mental health and substance use
- Not a hospital-level need, not a public safety issue

### Approach

- Address immediate needs right away
- Work with residents until they are connected to longer-term services and supports, up to 60 days
- No one turned away for their inability to pay or insurance status

## Crisis residence – 2<sup>nd</sup> floor

- 24/7, phone screening required before admittance
- 16-bed facility, 3-10 day stay

### Eligibility

- Residents in need of a mental health crisis residence
- Must be able to care for self, no skilled nursing available

### Approach

- Voluntary, resident can come and go
- Offer individual and group services and supports
- Mental health stabilization, links to services and aftercare supports

## Withdrawal management – 3<sup>rd</sup> floor

- 24/7, walk up access
- 60 bed facility

### Eligibility

- Residents in need of withdrawal management support
- Must be able to walk in, or do own wheelchair transfers

### Approach

- Medication-assisted withdrawal support, including buprenorphine induction and other medications to manage withdrawal symptoms
- Comprehensive SUD assessment provided
- Connection to substance use disorder treatment and supports

## Contacts

### Walk-in center

Monday – Friday, 9 a.m. – 9 p.m.  
Hennepin County Behavioral Health  
612-879-3115

### Crisis residence

24/7  
ReEntry House Crisis Stabilization (REH)  
612-540-5700

### Withdrawal management

24/7  
American Indian Community  
Development Corporation (AICDC)  
612-879-3646

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# Directions for drop-off

For residents 18+ who have needs related to mental health and substance use

Behavioral Health Center  
1800 Chicago Avenue, Minneapolis

**Enter from Columbus Avenue**



Two parking spaces indicated by red signs for emergency services vehicles (Law enforcement, EMS, fire, mobile crisis teams, outreach teams)

**Park in the emergency services parking spaces**



**Enter the door marked "Clinic and After Hours Entrance"**

Monday-Friday 9 a.m. to 9 p.m.

The Walk-in Center Team will meet you in the guided entrance M-F 9am-9pm.



Provide information to staff:

- Name and precinct/agency
- Location you met the resident
- Needs of resident, if known
- We'll take it from there

**Our commitment is to have you in/out in 2 minutes**

Officers can choose to write a citation or not

No paperwork needed

